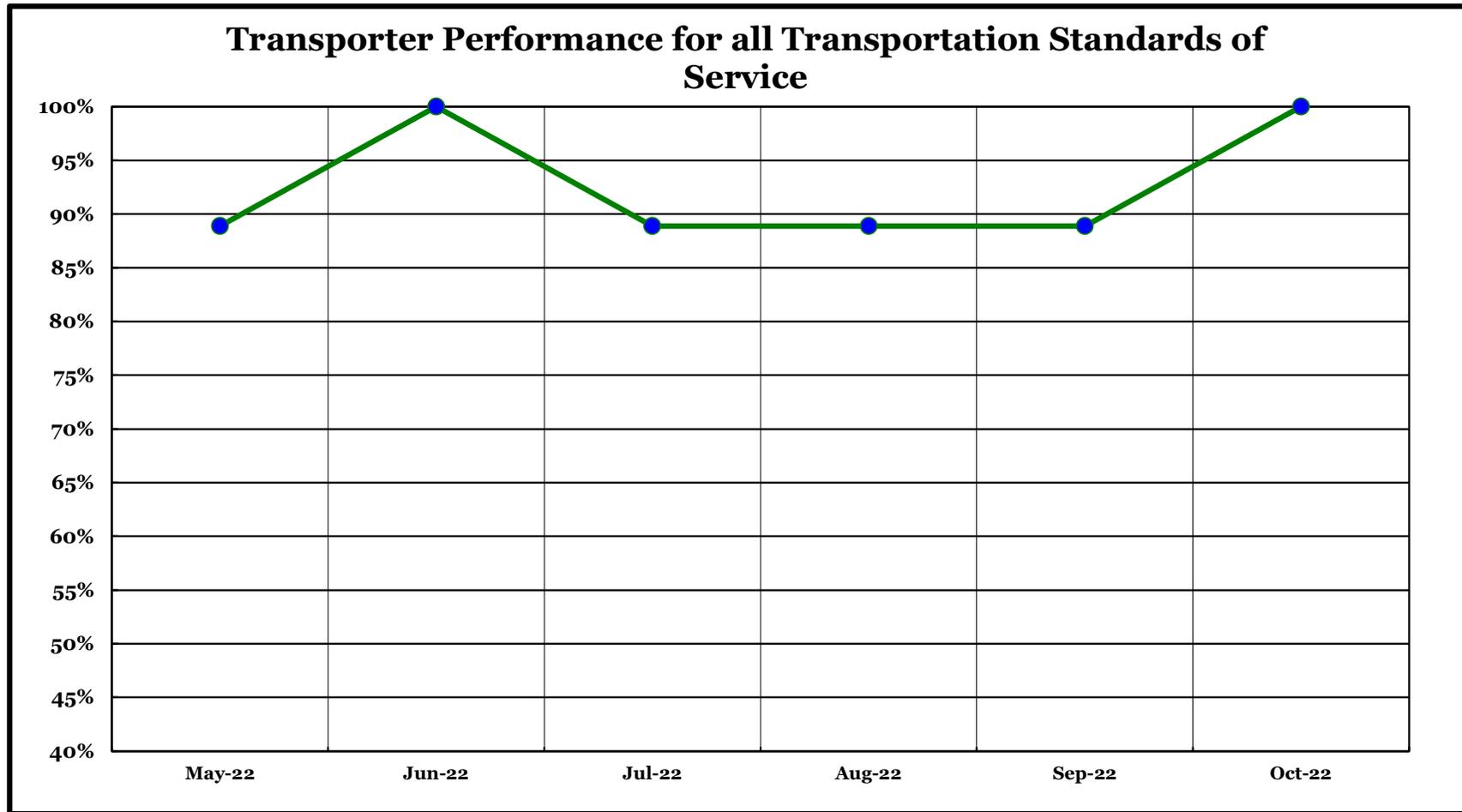


Standards of Service Liabilities

Performance Summary

Oct-22



	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
Standards Achieved	8	9	8	8	8	9
Standards Monitored	9	9	9	9	9	9
Performance	88.89%	100.00%	88.89%	88.89%	88.89%	100.00%

Standards of Service

Standard Code	Standard Name	PPL	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Sep-22	Year to Date
TSL1	Daily Metered Reads	100%	99.74%	99.20%	99.76%	99.81%	99.63%	99.63%	99.69%
TSL3	Suppressed Invoices - DM	98%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
TSL4	Suppressed Invoices - NDM	98%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
TSL8a	Nominations Referred - Large	97%	0.00%	100.00%	0.00%	0.00%	0.00%	100.00%	28.57%
TSL8b	Nominations Referred - Small	97%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
TSL18a	Special SP Amendment Large >5 days	95%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%
TSL18b	Special SP Amendment Large >20 days	95%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%
TSL19a	Special SP Amendment Small >5 days	95%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%
TSL19b	Special SP Amendment Small >20 days	95%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	0.00%

Key

X	No jobs recorded
	Out of Standard

NB: Transportation Standards are reported 2 months in arrears
*** Year to Date period - 1st April 2022 to 31st March 2023**

Populations & Failures

Standards of Service

Standard Code	Standard Name	Population / Failures	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
TSL1	Daily Metered Reads	Population	19814.00	19438.00	20086.00	20136.00	19605.00	19995.00
		Failures	51.00	155.00	49.00	39.00	73.00	23.00
TSL3	Suppressed Invoices - DM	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00
TSL4	Suppressed Invoices - NDM	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00
TSL8a	Nominations Referred - Large	Population	3.00	0.00	2.00	1.00	1.00	0.00
		Failures	2.91	0.00	1.94	0.94	0.97	0.00
TSL8b	Nominations Referred - Small	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00
TSL18a	Special SP Amendment Large >5 days	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00
TSL18b	Special SP Amendment Large >20 days	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00
TSL19a	Special SP Amendment Small >5 days	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00
TSL19b	Special SP Amendment Small >20 days	Population	0.00	0.00	0.00	0.00	0.00	0.00
		Failures	0.00	0.00	0.00	0.00	0.00	0.00

Network Code Compensation - Pay All Fails

Standard Code	Population / Failures	Standard Name	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
TSL2a	Population	Calorific Values	0	0	0	0	0	0
	Failures							
TSL2b	Population	Calorific Values Revisions	0	0	0	0	0	0
	Failures							
TSL11a	Population	Gas Not Available >2,500 tpa (I&C)	0	0	0	0	0	0
	Failures		5	8	6	0	13	5

Liabilities

Standards of Service

Standard Code	Standard Name	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
TSL1	Daily Metered Reads	£313.00	£520.50	£215.50	£155.50	£259.00	£109.00
TSL3	Suppressed Invoices - DM	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL4	Suppressed Invoices - NDM	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL8a	Nominations Referred - Large	£87.30	£0.00	£58.20	£78.20	£29.10	£0.00
TSL8b	Nominations Referred - Small	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL18a	Special SP Amendment Large >5 days	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL18b	Special SP Amendment Large >20 days	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL19a	Special SP Amendment Small >5 days	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL19b	Special SP Amendment Small >20 days	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00

Network Code Compensation

Standard Code	Standard Name	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22
TSL2a	Calorific Values	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL2b	Calorific Values Revisions	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
TSL11a	Gas Not Available >2,500 tpa (I&C)	£350.00	£967.34	£5,756.55	£0.00	£4,839.03	£1,338.85

Sub Cap Monitor

Month	Standards	Annual Cap	Monthly Cap	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23
Sub Cap A	TSL1	£5,000,000	£416,667	-£430.00	-£313.00	-£520.50	-£215.50	-£155.50	-£259.00	-£109.00					
		Remaining Cap		£416,236.67	£832,590.33	£1,248,736.50	£1,665,187.67	£2,081,698.83	£2,498,106.50	£2,914,664.17	£3,331,330.83	£3,747,997.50	£4,164,664.17	£4,581,330.83	£4,997,997.50
Sub Cap B	TSL 2a, 2b	£5,000,000	£416,667	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£416,666.67	£833,333.33	£1,250,000.00	£1,666,666.67	£2,083,333.33	£2,500,000.00	£2,916,666.67	£3,333,333.33	£3,750,000.00	£4,166,666.67	£4,583,333.33	£5,000,000.00
Sub Cap C	TSL3	£5,000,000	£416,667	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£416,666.67	£833,333.33	£1,250,000.00	£1,666,666.67	£2,083,333.33	£2,500,000.00	£2,916,666.67	£3,333,333.33	£3,750,000.00	£4,166,666.67	£4,583,333.33	£5,000,000.00
Sub Cap D	TSL4	£5,000,000	£416,667	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£416,666.67	£833,333.33	£1,250,000.00	£1,666,666.67	£2,083,333.33	£2,500,000.00	£2,916,666.67	£3,333,333.33	£3,750,000.00	£4,166,666.67	£4,583,333.33	£5,000,000.00
Sub Cap G	TSL8a	£4,000,000	£333,333	-£28.20	-£87.30	£0.00	-£58.20	-£78.20	-£29.10	£0.00					
		Remaining Cap		£333,305.13	£666,551.17	£999,884.50	£1,333,159.63	£1,666,414.77	£1,999,719.00	£2,333,052.33	£2,666,385.67	£2,999,719.00	£3,333,052.33	£3,666,385.67	£3,999,719.00
	TSL8b	£1,000,000	£83,333	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£83,333.33	£166,666.67	£250,000.00	£333,333.33	£416,666.67	£500,000.00	£583,333.33	£666,666.67	£750,000.00	£833,333.33	£916,666.67	£1,000,000.00
Sub Cap J	TSL11a	£2,500,000	£208,333	-£250.00	-£350.00	-£967.34	-£5,756.55	£0.00	-£4,839.03	-£1,338.85					
		Remaining Cap		£208,083.33	£416,066.67	£623,432.66	£826,009.44	£1,034,342.78	£1,237,837.08	£1,444,831.56	£1,653,164.90	£1,861,498.23	£2,069,831.56	£2,278,164.90	£2,486,498.23
Sub Cap L	TSL18a, 18b	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
	TSL 19a, 19b	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00	£0.00
Absolute Cap		£50,000,000	£4,166,667	-£708.20	-£750.30	-£1,487.84	-£6,030.25	-£233.70	-£5,127.13	-£1,447.85	£0.00	£0.00	£0.00	£0.00	£0.00
		Remaining Cap		£4,165,958.47	£8,331,874.83	£12,497,053.66	£16,657,690.08	£20,824,123.04	£24,985,662.58	£29,150,881.40	£33,317,548.06	£37,484,214.73	£41,650,881.40	£45,817,548.06	£49,984,214.73