

GAS CUSTOMER FORUM (GCF)

1:00pm Monday 07 February 2011

Energy Networks Association

6th Floor Dean Bradley House, 52 Horseferry Road, London. SW1P 2AF

[\(http://2008.energynetworks.org/office-location-map/\)](http://2008.energynetworks.org/office-location-map/)

Agenda

1.0 Introduction

1.1 Minutes of last meeting

1.2 Actions arising

2.0 Presentations

2.1 xoserve Updates

2.1.1 Project Nexus update – replacement of IT systems
underpinning the competitive gas market

2.1.2 Role of xoserve 2011 and beyond

2.2 Winter 2010/11 Update

2.3 Review of UNC Modification Proposals (Joint Office)

3.0 Customer Issues (All)

3.1 Transporter Update

3.2 Customer Issues

- AMR/Smart Metering Issues

3.3 Regulatory Issues

4.0 Date of next meeting and agenda items

5.0 AOB

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