

User Pays User Committee

9.30am Monday 12th March 2012

By Teleconference

Teleconference Number:

Birmingham 0121 210 9185
Glasgow 0141 202 0815
Leeds 0113 301 0015
London 020 7950 1251
Manchester 0161 601 3094

Alternatively, a toll number is available but this may incur higher costs:
0808 238 9819

Participant Access Code: 76451578#

Agenda

- 1) Introduction
 - a. Minutes of last meeting
 - b. Actions arising
- 2) Data Enquiry Service Update
- 3) Annual Service Requests Process Update
- 4) Change Management Update
- 5) Operational Update
- 6) Modification Update
- 7) Any Other Business