

The Joint Office, Relevant  
Gas Transporters, shippers and other  
interested parties

GL Noble Denton

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Reference: Information/Data Request

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Dear Colleague

Further to the update of progress communication on 4<sup>th</sup> July, to assist with our revisit of the theft split methodology we have now established additional information and data that we would like from the Shippers and Xoserve.

Firstly, to assist with the revisit of the theft split methodology it would be useful to have further understanding of the method(s) of theft estimation used by the industry once a theft has been confirmed, and in particular whether there is a consistent approach used across the industry or not. Our understanding is that when a suspected theft is identified by a Shipper the Shipper estimates the theft and if the suspected theft is identified by a Gas Transporter, Xoserve estimates the theft on their behalf.

Therefore, the AUGÉ has the following data request for each Shipper and Xoserve:

**Please provide details of the method(s) used and any assumptions made when estimating the amount of theft for a confirmed proven theft, and how the start and end times are estimated.**

Secondly, the consumers associated with theft-affected meters may have changed/moved and this is something we would like further information on in order to estimate the metered + unmetered theft for theft affected meter points.

Therefore the AUGÉ has the following data request for each Shipper:

**Please provide the dates when there was a change in consumer changed for a theft-affected meter point over the period 1<sup>st</sup> January 2007- 31<sup>st</sup> December 2011. This does not require any personal customer information as we only need to know that something changed on a given date.**

So for example, an MPR with a theft estimated to have occurred over 3 months in 2008 should have a list of dates when the customer changed from 2007-2011.

As we are currently not allowed to have real MPR information, the best way to do this is for Xoserve to provide you with a list of MPRs that we are interested in (and therefore we request Xoserve provides each Shipper with a list of theft affected MPRs over the period 2007-2011) and for you to provide them with the list of dates when the customers changed for each of those MPRs. Xoserve will then provide us with a collated set of data.

The reason we're interested in this second item of information is that when estimating unmetered and metered consumption during theft we may have to rely meter readings from a different period which may have been recorded under a different customer and we need to understand and report on the prevalence of this.

The AUGÉ would appreciate responses to our email account [AUGE@gl-group.com](mailto:AUGE@gl-group.com) (or via the Joint Office if you prefer) by 31<sup>st</sup> July or if this date is not practical for you please inform us when you think you can respond so we can plan accordingly. In terms of priority the method(s) used to estimate theft once detected and theft periods are the higher priority.

Yours sincerely

Clive Whitehand  
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**GL Noble Denton**