

## User Pays User Committee

9.30am Monday 3<sup>rd</sup> September 2012

### By Teleconference

Teleconference Number:

Birmingham 0121 210 9185  
Glasgow 0141 202 0815  
Leeds 0113 301 0015  
London 020 7950 1251  
Manchester 0161 601 3094

Alternatively, a toll number is available but this may incur higher costs:  
0808 238 9819

Participant Access Code: 76451578#

### Agenda

- 1) Introduction
  - a. Minutes of last meeting
  - b. Actions arising
- 2) Change Management Update
  - MOD 416s (Change Order Number UPCO005)
- 3) Operational Update
- 4) Modification Update
- 5) Any Other Business
  - Data Enquiry Outage – 4<sup>th</sup> October 2012
  - Data Enquiry Print Setting Changes
  - Supporting Information for Telephone Enquiry Usage