

**Business Evaluation Report (BER)**  
**For**  
**Provision of Non-Code User Pays Service**  
**Change Order UPC0007**

**iGT Customer Data Preparation Service**

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## Document Purpose & Summary

The purposes of this report are...

- To provide further business analysis to confirm that Xoserve still considers that the Service Change can reasonably be implemented,
- To estimate costs,
- To identify design options, and system constraints,
- To clarify changes to the Services Schedule for the Provision of Non-Code User Pays Services, The Framework Contract for the Provision of Non-Code User Pays Services and The Agency Charging Statement.

### Disclaimer

This Business Evaluation Report has been prepared pursuant to Schedule 2 of the Framework Contract for the Provision of Non-Code User Pays Services.

It has been prepared in good faith by Xoserve Limited but by its very nature is only able to contain indicative information and estimates (including without limitation those of time, resource and cost) based on the circumstances known to Xoserve at the time of its preparation. Xoserve accordingly makes no representations of accuracy or completeness and any representations as may be implied are expressly excluded (except always for fraudulent misrepresentation).

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***Nothing in this document is intended to have any contractual or legal force.***

<p>Change Type:</p>	<p>Change Order (User Pays) Non – Code Services</p>
<p>Details of Service Change</p>	<p>The Service is the preparation of the iGT Customers Data to enable the data to be migrated to the target UK Link system and enable the iGT Single Service Provision to take effect as efficiently as practicable. The intended date for iGT Single Service Provision is 1<sup>st</sup> October 2015.</p> <p>This service will be delivered in two parts:</p> <ul style="list-style-type: none"> <li>• The design, build and implementation of a migration database</li> <li>• The ongoing maintenance and preparation of iGT Customer Data ahead of migration to the target system</li> </ul>
<p>Does Xoserve consider Service Change can reasonably be implemented?</p>	<p>Xoserve considers this Service Change can reasonably be implemented.</p>
<p>Design Option (including timescales)</p>	<p>Xoserve will design, build and implement a data preparation database to store and prepare the iGT Customer Data. Xoserve will work with the industry to maintain and prepare this data ahead of migration to the target UK Link system (1<sup>st</sup> October 2015).</p> <p>The design, build and implementation aspect of this service is expected to be complete by January 2015.</p> <p>The ongoing maintenance and preparation aspect of this service is expected to last from January 2015 until the implementation of the iGT Single Service Provision.</p>
<p>Estimated development and implementation costs of each Design Option</p>	<p>The cost for implementing the recommended solution option for 'iGT Customer Data Preparation Service' is expected to be in the range of £200,000 to £250,000.</p>

<p>Estimated ongoing service costs/price (and cost recovery mechanisms) of each Design Option</p>	<p>Estimated ongoing service costs for this service are expected to be in the range of £200,000 to £400,000. This estimated cost will include the maintenance and preparation of iGT Customer data ahead of migration to the target UK Link system.</p>
<p>Any system constraints</p>	<p>None identified</p>
<p>Any amendments which will be required to the wording of the Services Schedule  (include tracked document changes/legal text if change is specific)</p>	<p>Addition of a service to the Services Schedule for the Provision of non-Code User Pays Services.</p>
<p>Any required Contract Changes, which would need to be agreed pursuant to clause 3.1 of the Conditions  (include tracked document changes/legal text if change is specific)</p>	<p>There are no contract changes required as a result of this change.</p>

<p>Any necessary changes to the Agency Charging Statement which would need to be submitted to Ofgem pursuant to the provisions of Standard</p> <p>Special Condition</p> <p>(include tracked document changes/legal text if change is specific)</p>	<p>A new Appendix 1 service item in the ACS for preparation of iGT Customer Data will be created, along with a matching line in Appendix 2 for service demand.</p>
<p>Period for which BER is valid:</p>	<p>Until 28<sup>th</sup> February 2014.</p>
<p>Lead Xoserve operational manager name &amp; contact details:</p>	<p>Andy Miller</p> <p><a href="mailto:Andy.J.Miller@Xoserve.com">Andy.J.Miller@Xoserve.com</a></p>