

FGO Change and Contract Management



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Background

- Established on May 1st, 2005, Xoserve designated as Transporters' Agent
 - Agency Services Agreement created to act as the contract between Xoserve and the Transporters
 - Management of the key, regular interfaces between Xoserve and the Transporters carried out via 2 routes
 - Change Management Steering Group (ChMSG)
 - Contract Management Steering Group (CoMSG)
- Successful delivery of Xoserve services and regulated changes to Xoserve services by achievement of consensus.

Proposal

- Expand current ChMSG and CoMSG models to incorporate Shipper and iGT membership for changes to be implemented during / after 2017/18 FY.
- Assumptions
 - Modification approval required before change initiation
 - Unless individual party willing to accept stranded costs if Modification fails.
 - Approval will be sought via Consensus initially
 - If required, voting by relevant parties only
 - Constraint resolution prioritisation can be agreed.

Responsibilities

ChMSG

- ROM request (socialised)
- BER Request
- Change Authorisation
- Change BP Development
- Change Budget Mgmt.
- Change Tracking & Performance Mgmt.

CoMSG

- Contract Maintenance
- Performance Mgmt.
 - SLAs
 - KPIs
 - Budget
- BP development

Membership / Quoracy / Frequency

- For Non-Gemini changes: Relevant CMs
- For Gemini changes: NTS CM
- For both Gemini & Non-Gemini changes, apply prioritisation
 - Legislative & CNI
 - Regulatory
 - Commercial
- Monthly meetings
 - Currently 1 day each for ChMSG and CoMSG.

Decision Making

- Most change will be agreed by consensus
- Voting arrangements will align with pre-defined levels of “ownership” and cost allocation
- Representation allowable via:
 - Designated CM / Alternate attendance in person
 - Attendance via Teleconference
 - E-Mail – Must clearly state preferred solution
 - Written Proxy – Must clearly state preferred solution

Decision Making

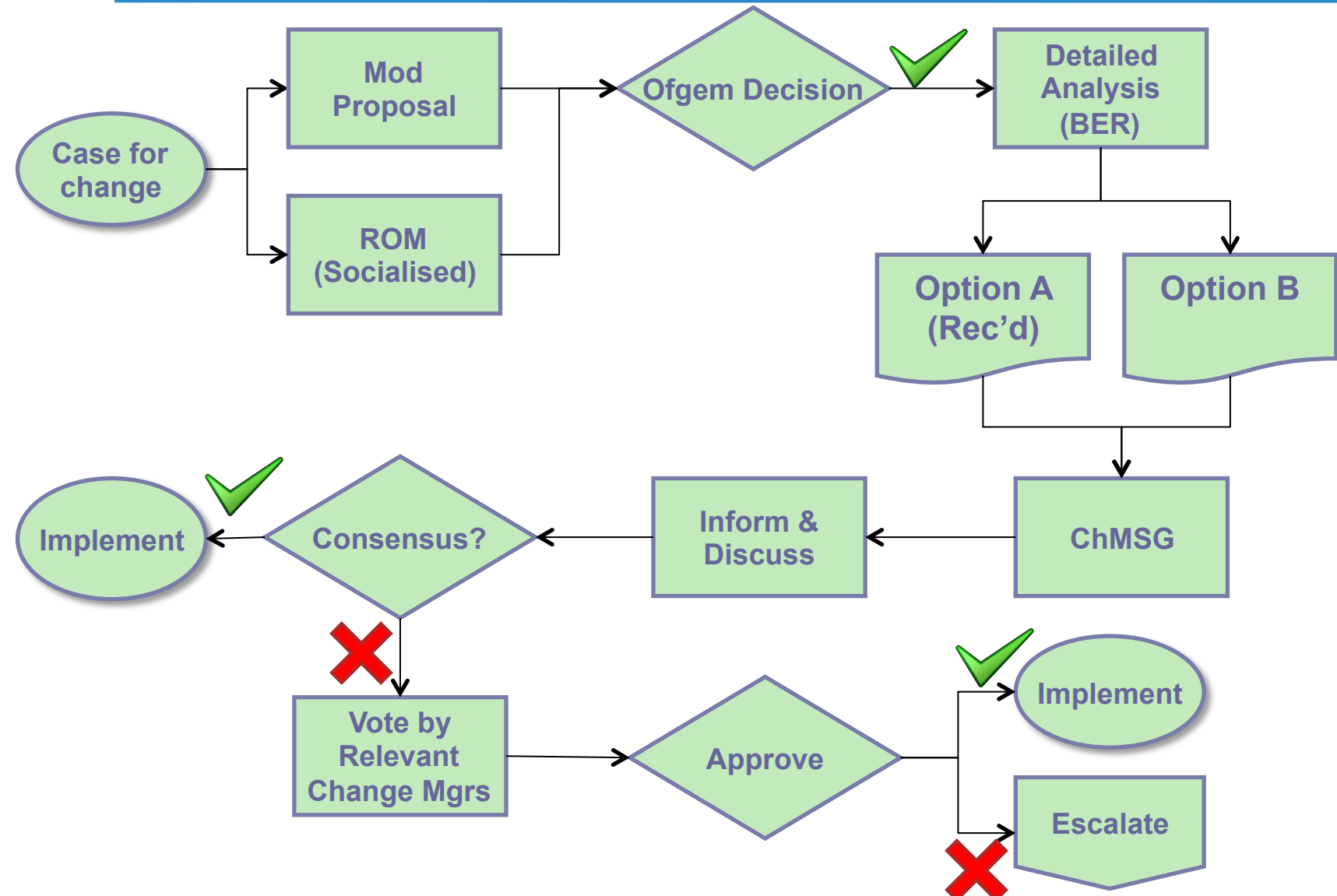
- If individual organisations do not vote, they are deemed to have supported the recommended option.
- This approach allows all relevant parties to engage in decision making process.
 - Removing barriers to entry
 - Inclusivity
 - Accountability
- Essential to balance financial / reputational risk.

Service allocation

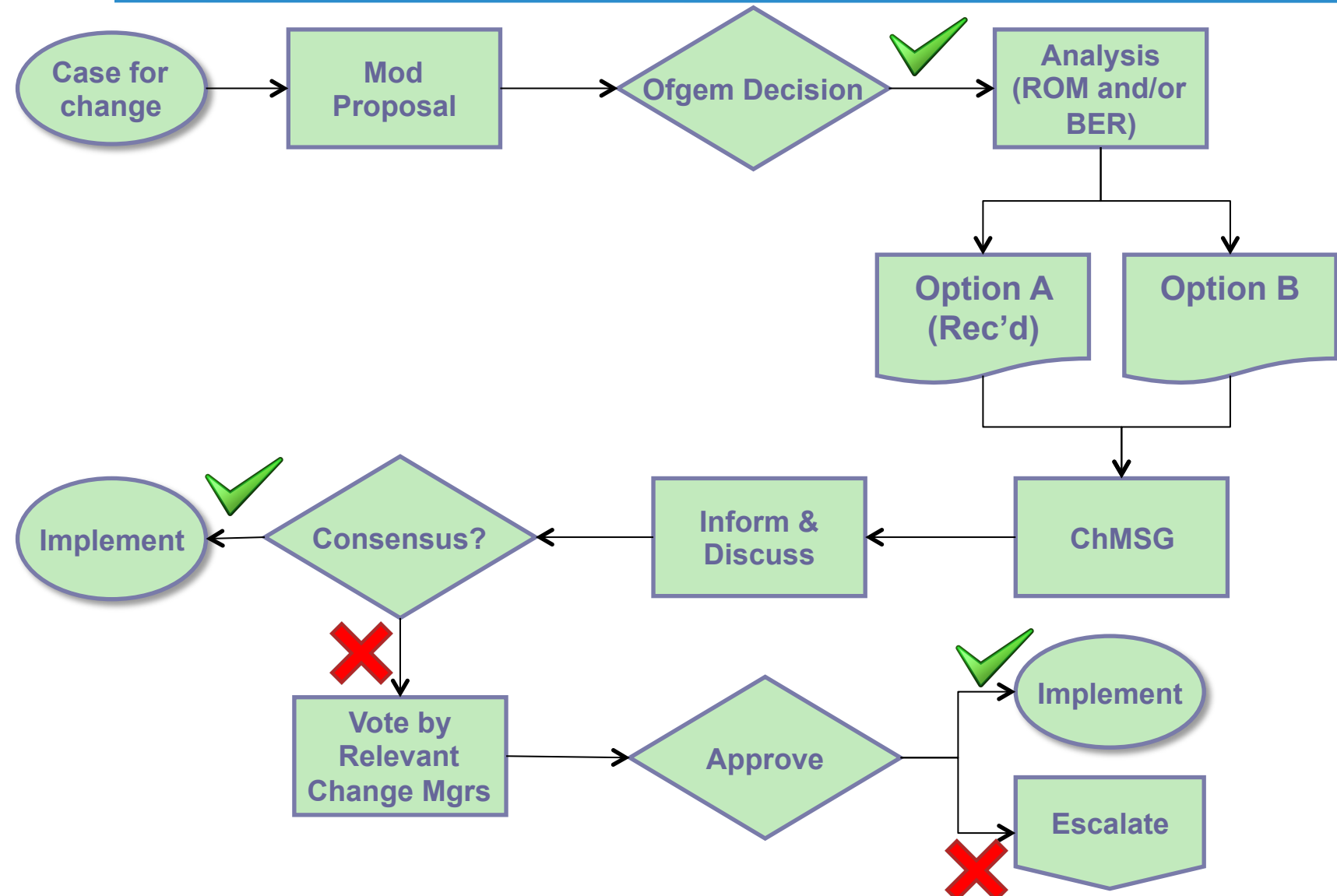
- Homogenous “ownership” of 43 service bundles

Service Bundle	Members	Apportionment
SB 1	S, D, T, I	5:3:1:1
SB 2	S, D	7:3
SB 3	S	1
SB 4	T	1
SB 5	D, T, I	8:1:1
SB 6	D, T	9:1
SB 43	S, D	6:4

Change Process (ROM raised with Mod)



Change Process (ROM outside Mod)



Model Highlights

- Assumes that “Co-operative” nature of FGO is a reality
- Provides access to Change and Contract processes to all parties
- Opportunity to trial during Phase 1
- Based on 11 years of successful operation
- Delivers proportionate representation