

URGENT MODIFICATION PROPOSAL - 0116

Short Title: Standard of Service for up to date
Meter Asset Information

Date: 13 January 1997

Proposed Implementation

Date: 1 February 1997

Urgency: Urgent

Justification:

As part of the review of Standards of Service and liabilities, undertaken via Review 0072, the review group has identified numerous areas for potential new standards of service. In addition the need to simplify the current regime has been identified.

Transco support this view and feel it is sensible to trial a simplified structure, as a transitional arrangement until the review group recommendations are implemented. TransCo believe an appropriate standard relates to changes in meter asset details and defining a standard to ensure TransCo inform the relevant Shipper in a timely manner. This standard is appropriate as TransCo already have a mechanism to monitor and report on performance.

The attached sheet outlines the proposed Standard of Service and liability that TransCo will introduce on 1 February 1997. A cap of £3.0M per year will apply, however the period from 1st February 1997 until 31st March 1997 will have a pro-rated cap of £500,000.

Area of Network Code Concerned

This change will be introduced in Section G4 of the Principle Document.

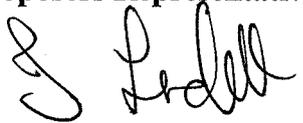
Nature of Proposal

This proposal extends the Standard of Service regime by introducing a new standard for up to date meter asset details, and a requirement for information to be passed back within five days of any changes. Failure to meet this standard will result in a liability payment.

Purpose of Proposal

This proposal provides a new standard of service as required by Shippers, whilst at the same time being relatively simple and straight forward to administer as there are no complex continuing or severe failures.

Identity of Proposers Representative

Proposer :
Signature 
JOHN LOCKETT
Position Com. Man N/wde
Company Transco.

Modification Panel Secretary's Use Only:

Reference Number: 0116

Service Incentive for Accurate Meter Records

This note summarises a potential new service liability TransCo will offer as from 1st February 1997.

Service

TransCo will ensure that when any meter asset details are changed as a result of TransCo actions, these will be forwarded to the appropriate shipper within 5 days of the change occurring.

Liability

Should TransCo fail to achieve this standard then the following liability will apply.

i) A payment of £2.00 per failure for every one below the PPL of [95%]

ii) A payment of £5.00 per failure for every one below the PPL of [75%]

Should back logs develop the following will apply

i) TransCo will pay £5.00 for every failure over a month from a PPL of [95%] of the previous month's performance.

Data Quality

The quality of the data must be accurately defined so that all parties agree on what is to be provided. This will ensure that queries from the information are minimised as it is in neither parties' interests to pass poor quality data or to dispute errors in accurate information.

Notes

a. It will be a monthly calculation for each shipper.

b. Liability is based upon a per meter asset information for all meters installed by Transco.