**Disclosure Request Report**

**Supplier request for access to non-portfolio data to improve the reliability of switching**

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| --- | --- |
| Prepared by | Andy Miller |
| Submitted for | Approval |
| Decision details | CoMC is requested approve this request to extend the data items available to Suppliers under the API service.  |
| Reference | DRR 1 |
| Date | 14 November 2018 |

1. **Introduction and background**

Under gas and electricity governance the Joint Market Intelligence Service (MIS) Development Group (JMDG) was convened to take forward the development of MIS services to meet the Ofgem Switching Programme for improved reliability of switching.

Following industry consultation the JMDG is working through a number of use cases to identify industry change that will have a positive impact on reliability of switching. JMDG recommendations are submitted to the MIS Programme Board (MPB) for approval and sponsorship.

JMDG developed a use case to extend gas data available to Suppliers for switching purposes. This was approved by MPB and UNC modification 0663S Extending the data comprised under the definition of Supply Point Premises Data (TPD V5.18.1), and iGT UNC modification 114 Extending the data available to Suppliers under K24.3(l). These modifications have been developed and a final dataset agreed. The modifications will be withdrawn in the event of approval of this proposal.

1. **Data items**

Suppliers already have permissions to access certain data items. The additional data being requested and their justification are shown in the table below. Note that the permitted disclosure if for all supply meter point information regardless of whether the customer is domestic or non-domestic. For information the existing data permitted for disclosure to Suppliers under DES Community and proposed changes to API Supplier service is shown in Appendix A.

A supporting Data Permission Matrix (V1.1) has been prepared to accompany this proposal.

| **Data item** | **Justification** |
| --- | --- |
| Annual Quantity | Required to validate any consumption information provided by the consumer and to provide quotation services. |
| Formula Year Annual Quantity | Required to provide quotation services as the Supplier’s Shipper will be charged on this data item, so ensures Supplier quote to consumer matches expected transportation charges to Shipper. |
| Supply Meter Point system offtake quantity | Required to provide quotation services as the Supplier’s Shipper will be charged on this data item, so ensures Supplier quote to consumer matches expected transportation charges to Shipper. |
| Formula Year Supply Meter Point system offtake quantity | Required to provide quotation services as the Supplier’s Shipper will be charged on this data item, so ensures Supplier quote to consumer matches expected transportation charges to Shipper. |
| Meter status | Required to support customer account set-up. As the Supplier is responsible for the provision of metering services early identification that there is no meter present or the meter is clamped (or that central data is inconsistent with the physical meter) will help the Supplier to take any necessary steps and to set up the consumer record correctly. |
| Isolation status | This is a function of Meter Status (where one is installed or has been removed / clamped). Helpful in setting up the customer account. |
| Meter Asset Manager short code | Required to help the Supplier establish the correct commercial relationships for metering services. |
| Latest Meter Reading | Required to help the Supplier validate the opening meter reading (note: this information is provided in the MRI file to the Shipper prior to the confirmation effective date). |
| Meter Reading date |
| Meter Reading type |
| Automated meter reading (AMR) indicator | Required to help the Supplier establish the correct commercial relationships for meter reading services. |
| Automated meter reading (AMR) service provider identity. | Required to help the Supplier establish the correct commercial relationships for meter reading services. |

1. **Privacy Impact Assessment**

Where the disclosure of information includes the processing of personal data a Privacy Impact Assessment may be required.

Xoserve has considered the various tests that may be applied and considers that none of these are met and so a Privacy Impact Assessment is not required.

The tests (and answers) applied in determining whether a Privacy Impact Assessment was required were:

1. Will the project involve the collection of new information about individuals?

No

1. Will the project compel individuals to provide information about themselves?

No

1. Will information about individuals be disclosed to organisations or people who have not previously had routine access to the information?

No, Suppliers already have access to a number of supply point information services.

1. Are you using information about individuals for a purpose it is not currently used for, or in a way it is not currently used?

No

1. Does the project involve you using new technology that might be perceived as being privacy intrusive? For example, the use of biometrics or facial recognition.

No

1. Will the project result in you making decisions or taking action against individuals in ways that can have a significant impact on them?

No

1. Is the information about individuals of a kind particularly likely to raise privacy concerns or expectations? For example, health records, criminal records or other information that people would consider to be private.

No

1. Will the project require you to contact individuals in ways that they may find intrusive?

No

1. Will the disclosure of information utilise new technology for Xoserve?

No.

1. Will the disclosure include information that identifies a vulnerable customer?

No

1. Will the disclosure release mass data to a party?

No

1. Will the disclosure include information that identifies an occurrence of theft of gas.

No

1. Will the disclosure require a fundamental change to Xoserve business

No

1. **Commercial model**

This service is a commercial service. Xoserve will contract with Suppliers under a commercial contract. This contract is yet to be drafted as a new contracting structure (framework and service) is being developed as several services are available to suppliers and currently there are some minor discrepancies between these. A framework and service contract will be more efficient.

The contract will include a condition that data is only accessed where the Supplier has consumer consent and a right of audit of accesses made.

1. **Method of access to the dataset**

Suppliers already have access to a dataset within the Data Enquiry Service. Xoserve will provide access to the full dataset (the data items in section 2, and the data items in Appendix A) via Application Programme Interface (API). The API capability enables Xoserve record each supply meter point accessed by each Supplier and to use this data to undertake audits with the Supplier to demonstrate consumer consent.

For the avoidance of doubt Xoserve will not provide access to the new data items (those in section 2) available to Suppliers by any other means e.g. DES, telephone services etc.

1. **CoMC determinations**

CoMC is requested to approve this Disclosure Request Report.

**Appendix A. Existing data items already subject to permitted disclosure to Suppliers**

|  |  |  |  |
| --- | --- | --- | --- |
| **DATA ITEM** | **DES Supplier Community view** | **API Supplier Community view** | **API Supplier Portfolio view** |
| Meter Point Reference Number | Yes | Yes | Yes |
| LSP | Yes | No | No |
| Address | Yes | Yes | Yes |
| Postcode | Yes | Yes | Yes |
| Network Name | Yes | Yes | Yes |
| Network Short Code | Yes | ~~No~~ Yes | ~~No~~ Yes |
| SMP Status | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Current Shipper | No | No | No |
| Current Shipper Short Code | No | No | No |
| Current Supplier | Yes - MUST accept additional terms | ~~No~~ Yes | ~~No~~ Yes |
| Current Supplier Short Code | Yes - MUST accept additional terms | Yes | Yes |
| Previous Shipper | N/A | No | No |
| Previous Shipper Short Code | N/A | No | No |
| Incoming Shipper | N/A | No | No |
| Incoming Shipper Short Code | N/A | No | No |
| Incoming Supplier | Yes - MUST accept additional terms | ~~No~~ Yes | ~~No~~ Yes |
| Incoming Supplier Short Code | Yes - MUST accept additional terms | ~~No~~ Yes | ~~No~~ Yes |
| Previous Supplier Short Code | No | No | No |
| Previous Supplier | No | No | No |
| Logical Meter Number | No | No | No |
| Confirmation Reference Number | No | No | No |
| Confirmation Effective Date | No | No | No |
| Withdrawal Status | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Withdrawal End Date | N/A | No | No |
| Market Sector Code | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Meter Link Code | No | No | No |
| Supply Meter Point Class | No | No | No |
| Interruption Contract Exists | Yes | ~~No~~ Yes | ~~No~~ Yes |
| LDZ ID | Yes | Yes | Yes |
| Exit Zone | No | No | No |
| Network Owner EFD | Yes | No | No |
| Network Exit Agreement Indicator | No | No | No |
| Priority Consumers Indicator | No | No | No |
| Meter Read Batch Frequency | No | No | No |
| Bypass Fitted | No | No | No |
| Seasonal Large Supply Point Indicator | No | No | No |
| Twin Stream Site Indicator | Yes | ~~No~~ Yes | ~~No~~ Yes |
| UPRN | Yes | ~~No~~ Yes | ~~No~~ Yes |
| CSEP ID | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Shared SMP Indicator | No | No | No |
| Transistional Meter Point | Yes | No | No |
| Last Inspection Date | N/A | No | No |
| Special Needs Notes | N/A | No | No |
| DM/NDM Indicator | N/A | No | No |
| Confirmation Rejection Information | N/A | No | No |
| Confirmation Objection Information | N/A | No | No |
| Supply Meter Point AQ | No | Yes | Yes |
| Formula Year SMP AQ | No | ~~No~~ Yes | ~~No~~ Yes |
| CSEP Max AQ | No | No | No |
| Original SMP AQ | No | No | No |
| Current Year Minimum | No | No | No |
| SMP SOQ | No | ~~No~~ Yes | ~~No~~ Yes |
| Formula Year SMP SOQ | No | ~~No~~ Yes | ~~No~~ Yes |
| CSEP SOQ | No | No | No |
| MNEPOR | No | No | No |
| SMP SHQ | No | No | No |
| Related Meter Point Reference Number(s) | No | No | No |
| MSN | No | Yes | Yes |
| Title | No | No | No |
| Forename | No | No | No |
| Surname | No | No | No |
| Job Title | No | No | No |
| Contact Number | No | No | No |
| Type | No | No | No |
| Formula Year SMP AQ | No | No | No |
| Effective Date | No | No | No |
| SMP SHQ | No | No | No |
| Formula Year SMP SOQ | No | No | No |
| End User Category Code | No | No | No |
| EUC Effective Date | No | No | No |
| Interruption Bid Number | No | No | No |
| Contract Start Date | No | No | No |
| Contract End Date | No | No | No |
| Tranche Number | No | No | No |
| Interruptible Capacity | No | No | No |
| Interruptible Days | No | No | No |
| Interruption Option Price | No | No | No |
| Interruption Exercise Price | No | No | No |
| Shipper Bid Reference | No | No | No |
| Location ID | No | No | No |
| Manufacturer | No | No | No |
| Model | No | No | No |
| Meter Type | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Year of Manufacture | No | No | No |
| Installation Date | No | No | No |
| Device Status | No | ~~No~~ Yes | ~~No~~ Yes |
| Number of Dials | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Units | No | No | No |
| Imperial Indicator | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Meter Mechanism | Yes | Yes | Yes |
| Meter Capacity | Yes | Yes | Yes |
| Location | No | No | No |
| Correction Factor | No | No | No |
| Gas Act Owner | No | No | No |
| MAM Short Code | No | ~~No~~ Yes | ~~No~~ Yes |
| MAM EFD | No | No | No |
| SMSO ID | Yes | ~~No~~ Yes | ~~No~~ Yes |
| SMS Operating Entity EFD | Yes | ~~No~~ Yes | ~~No~~ Yes |
| DCC Service Flag | Yes | ~~No~~ Yes | ~~No~~ Yes |
| DCC Service Flag EFD | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Installing Supplier | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Installing Supplier Short Code | Yes | ~~No~~ Yes | ~~No~~ Yes |
| First SMETS Installation Date | Yes | ~~No~~ Yes | ~~No~~ Yes |
| IHD Install Status | Yes | ~~No~~ Yes | ~~No~~ Yes |
| Meter Serial Number | No | No | No |
| Reason Code | No | No | No |
| Effective Date | No | No | No |
| Meter Type | No | No | No |
| Manufacturer | No | No | No |
| Model | No | No | No |
| Year of Manufacture | No | No | No |
| Number of Dials | No | No | No |
| Meter Capacity | No | No | No |
| Correction Factor | No | No | No |
| Meter Mechanism | No | No | No |
| Imperial Indicator | No | No | No |
| Units | No | No | No |
| Location | No | No | No |
| Opening Read | No | No | No |
| Opening Read Uncorrected | No | No | No |
| Opening Read Corrected | No | No | No |
| Opening Read Date | No | No | No |
| Closing Read | No | No | No |
| Closing Read Uncorrected | No | No | No |
| Closing Read Corrected | No | No | No |
| Closing Read Date | No | No | No |
| Meter Read Date | No | No | No |
| Meter Read Type | No | No | No |
| Meter Read | No | No | No |
| Meter Round the Clock | No | No | No |
| Convertor Read | No | No | No |
| Convertor Round the Clock | No | No | No |
| DRE Number | No | No | No |
| Installation Date | No | No | No |
| Device Status | No | No | No |
| Model | No | No | No |
| Manufacturer | No | No | No |
| Telemetered Site Indicator | No | No | No |
| AMR Indicator | No | ~~No~~ Yes | ~~No~~ Yes |
| AMR Effective Date | No | No | No |
| Correction Factor | No | No | No |
| Effective Date | No | No | No |
| Serial Number | No | No | No |
| Dials Corrected | No | No | No |
| Manufacturer | No | No | No |
| Year of Manufacture | No | No | No |
| Model | No | No | No |
| Device Status | No | No | No |
| Isolation Status | No | ~~No~~ Yes | ~~No~~ Yes |
| AMR Service Provider | No | ~~No~~ Yes | ~~No~~ Yes |
| Latest Meter Read Date | No | ~~No~~ Yes | ~~No~~ Yes |
| Latest Meter Read Type | No | ~~No~~ Yes | ~~No~~ Yes |
| Latest Meter Read Value | No | ~~No~~ Yes | ~~No~~ Yes |