DSC Change Completion Report (CCR)



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| **Change Title** | June 19 |
| **Change reference number (XRN)** | 4732 |
| **Xoserve Project Manager** | Simon Burton |
| **Email address** | [Simon.g.burton@xoserve.com](mailto:Simon.g.burton@xoserve.com) |
| **Contact number** | 0121 623 2333 |
| **Target Change Management Committee date** |  |
| **Date of Solution Implementation** | 29th June 2019 |
| **Section 1: Overview of Change Delivery** | |
| As part of the June 19 delivery, the following 3 changes were delivered:  EXTERNALLY FUNDED CHANGE REQUESTS:  **Title: Large Supply Point (LSP) Priority Service Register (PSR)**  **Change Proposal No. XRN4687**  The change would ensure that Shippers are able to meet their license obligations by allowing vulnerable  customer information to be recorded centrally on the confirmation of an LSP.  Copy of Change Proposal Document:    INTERNALLY FUNDED CHANGE REQUESTS:  **Title: Reconciliation Issues with Reads Recorded between D-1 to D-5 incorrectly**  **Change Proposal No. XRN4676**  This change would address the exceptions which have been created since Nexus Go-Live, as a result of 2 reads being present in SAP for the same date, due to Shippers submitting reads on Class 4 Supply Meter Points dated between D-5 and D-1 of the transfer effective date.  Copy of Change Proposal Document:    **Title: Reject a Replacement Read, Where the Read Provided is Identical to That Already Held in UKL for the Same Read Date**  **Change Proposal No. XRN4670**  Shippers are currently submitting replacement readings that are for the same read date, read value, and read (TZZ value) to the current read recorded in UK Link. As a result, zero consumptions are being created which are generating exceptions. This change would aim to prohibit these exceptions going forward and eliminate the need to undertake manual consumption adjustments.  Copy of Change Proposal Document:    There are no RTB costs incurred as part of June 19 delivery.   |  |  |  |  | | --- | --- | --- | --- | | **Xoserve Service Area** | **Xoserve Service Line** | **(+/-) Projected Change in Annual Cost** | **(+/-)Actual Change in Annual Cost** | | N/A | N/A | N/A | N/A |   Currently there are no outstanding actions that are pending on external parties to be completed following implementation.  The total cost of the June 19 delivery of external changes = £78,084  The total cost of the June 19 delivery of internal changes = £115,430 | |
| **Section 2: Confirmed External Funding Arrangements** | |
| |  |  |  |  |  | | --- | --- | --- | --- | --- | | **Gas Industry Participant** | **BER Share of Cost** | **Actual Share of Cost** | **BER Cost Value** | **Actual Cost Value** | | **Shippers** | 100% | 100% | £78,352.67 | £78,084.00 | | **IGTs** |  |  |  |  | | **DNOs** |  |  |  |  | | **Transmission** |  |  |  |  | | **DN’s & IGT** |  |  |  |  |   There are no variations from those detailed in the Business Evaluation. | |
| **Section 3: Provide a summary of any agreed scope changes** | |
| There were no scope changes as part of this change. | |
| **Section 4: Detail any changes to the Xoserve Service Description** | |

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| *Please describe any changes to the definition of the specific Xoserve service areas, and within them the service lines, which are associated with the project. Use the following link as a reference to the Xoserve service areas:*  [Service Description Table](https://www.gasgovernance.co.uk/sites/default/files/ggf/page/2018-02/Service%20Description%20Table%20V4%20live%20clean%20for%20publication%2016%20Feb%202018.xlsx)   | **Existing Change Proposal Number** | **Xoserve Change Request Number** | **Change Request Title** | **Service Area Details** | **Service Area Details** | | | | | | --- | --- | --- | --- | --- | --- | --- | --- | --- | | **Shipper Users** | **Transporters** | | | | | **National Grid NTS** | **Distribution** | | | | **DN Operators and Independent Gas Transporters** | **DN Operators** | **Independent Gas Transporters** | | XRN4687 |  | Large Supply Point (LSP) Priority Service Register (PSR) | **Service Area 1** - Manage supply point registration | 100%  £78,084.00 |  |  |  |  | |  |  |  | **Total** | £78,084.00 |  |  |  |  | |

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| **Section 5: Provide details of any revisions to the text of the UK Link Manual** |
| There were no changes made to the UK Link Manual.  All the file format changes followed the formal Change Pack process to be reviewed and approved by the respective Customer constituent parties. |
| **Section 6: Lessons Learnt** |
| Feedback has been received from some customers regarding our implementation communications and the fact that they were not always clear.  Paul Orsler raised the question in DSG on 1st July however only positive feedback was provided during the meeting.  The clarity and wording of our Implementation Communications will be considered for future releases. |

**Appendix A: Business Benefits:**

| **Ref ID** | **XRN Ref No** | **Change Item No.** | **Change Description** | **Benefits Realised** |
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| 1 | 4687 |  | Large Supply Point (LSP) Priority Service Register (PSR) | Shippers will be able to meet their license obligations |
| 2 | 4687 |  | Large Supply Point (LSP) Priority Service Register (PSR) | Improved Must Read invoice quality and timelines by automating validation to remove the time taken to execute manual processes |
| 3 | 4687 |  | Large Supply Point (LSP) Priority Service Register (PSR) | The overriding benefit is an improvement in quality of service and improved user/customer experience particularly for iGTs |

**Please send completed form to:** [**box.xoserve.portfoliooffice@xoserve.com**](mailto:box.xoserve.portfoliooffice@xoserve.com)

**Document Version History**

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| **Version** | **Status** | **Date** | **Author(s)** | **Summary of Changes** |
| 0.1 | For Review | 11/07/2019 | Simon Burton | Document Created |
| 1 | Approved | 02/09/2019 |  |  |

**Template Version History**

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| **Version** | **Status** | **Date** | **Author(s)** | **Summary of Changes** |
| 2.0 | Approved | 17/07/18 | Rebecca Perkins | Template approved at ChMC on 11th July |
| 3.0 | Approved | 19/12/18 | Heather Spensley | Moved onto Xoserve’s new Word template in line with new branding |