DSC Credit Committee Scorecard – January 2023

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	 Percentage of Cash Collected by Payment Due Date Percentage of Cash Collected by Payment Due Date +3 	 100% collected by Payment Due Date 100% collected by Payment Due Date +3
Security	Credit Agency Updates	 88% customers secured with a credit rating with Experian or Creditsafe.7% of customers prepay for services, 5% have fixed security in place (LOC/PCG/DD). 1% on immediate payment terms. No concerns resulting from daily credit agency alerts.
Debt	Failed UsersDebt	Total debt of £570,160.93 being pursued through administrators via regular updates.
Escalations	Escalations to Committee	No escalation to committee this reporting month.
Invoicing	Invoicing IssuesLate Paid Interest	 No invoicing issues reported. 3 Late Payment Invoices issued for invoices paid late in January with a financial value of £187.03.
Outlook	Focus Areas for next quarter	 Continue early engagement with customers leading up to payment due date. Continue to monitor closely organisation's using Credit Agency alerts/reporting.