## DSC Credit Committee Scorecard – November 2022

Subject Areas	Areas to cover	Monthly RAG
Cash Collection	<ul> <li>Percentage of Cash Collected by Payment Due Date</li> <li>Percentage of Cash Collected by Payment Due Date +3</li> </ul>	<ul> <li>99.91% collected by Payment Due Date</li> <li>99.93% collected by Payment Due Date +3</li> </ul>
Security	Credit Agency Updates	<ul> <li>88% customers secured with a credit rating with Experian or Creditsafe.7% of customers prepay for services, 4% have fixed security in place (LOC/PCG/DD). 1% on immediate payment terms.</li> <li>No concerns resulting from daily credit agency alerts.</li> </ul>
Debt	<ul><li>Failed Users</li><li>Debt</li></ul>	Total debt of £570,217.80 being pursued through administrators via regular updates.
Escalations	Escalations to Committee	No escalation to committee this reporting month.
Invoicing	<ul><li>Invoicing Issues</li><li>Late Paid Interest</li></ul>	<ul> <li>No invoicing issues reported.</li> <li>5 Late Payment Invoices issued for invoices paid late in November with a financial value of £244.45</li> </ul>
Outlook	Focus Areas for next quarter	<ul> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> </ul>