## DSC Credit Committee Scorecard – March 2023

| Subject Areas   | Areas to cover  | Monthly RAG  |
|-----------------|---|--|
| Cash Collection | <ul> <li>Percentage of Cash Collected by Payment Due<br/>Date</li> <li>Percentage of Cash Collected by Payment Due<br/>Date +3</li> </ul> | <ul> <li>99.89% collected by Payment Due Date</li> <li>99.99% collected by Payment Due Date +3</li> </ul>  |
| Security        | Credit Agency Updates   | <ul> <li>88% customers secured with a credit rating with Experian or Creditsafe.7% of customers prepay for services, 5% have fixed security in place (LOC/PCG/DD). 1% on immediate payment terms.</li> <li>No concerns resulting from daily credit agency alerts.</li> </ul> |
| Debt            | <ul><li>Failed Users</li><li>Debt</li></ul>   | Total debt of £568,402.07 being pursued through administrators via regular updates.  |
| Escalations     | Escalations to Committee  | No escalation to committee this reporting month.   |
| Invoicing       | <ul><li>Invoicing Issues</li><li>Late Paid Interest</li></ul>   | <ul> <li>No invoicing issues reported.</li> <li>8 Late Payment Invoices issued for invoices paid late in February with a financial value of £491.28.</li> </ul>  |
| Outlook         | Focus Areas for next quarter  | <ul> <li>Continue early engagement with customers leading up to payment due date.</li> <li>Continue to monitor closely organisation's using Credit Agency alerts/reporting.</li> </ul>   |