

UK Link Committee 19th March 2013

COR 962.16 - 'ECO' Process

Current 'MOD 517' Process

- When submitting a 'Mod 517' process Shippers must warrant that appropriate checks have been done
 - No meter ever fitted at meter point
 - No supply contract exists
 - The value of indemnity in the current letter is unlimited
- In light of system changes, Legal highlighted appropriate changes to current warranty letter
 - Organisation must provide indemnity this is achieved through the overarching letter [referred to as the Warranty Letter]
 - Individual provides a Warranty Statement [referred to as the Statement] that indicates that they are authorised by their organisation to submit contract, and that they have carried out sufficient checks
 - Taken feedback from users regarding uncapped indemnity
 - Proposed process change to be implemented as part of CMS implementation



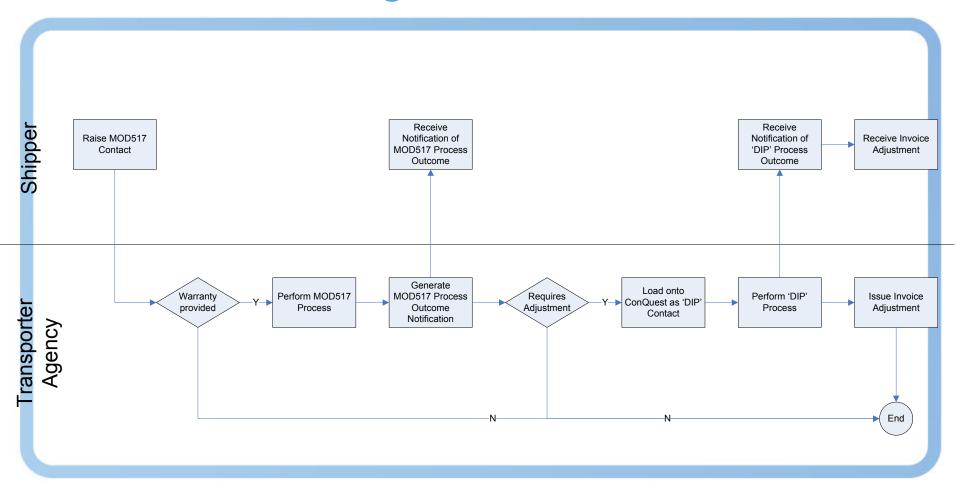
Cutover to 'To Be' Process

- As part of CMS Implementation 'Mod 517' Process renamed to Erroneous Confirmation (ECO)
- On submission of 'ECO' contact:
 - [Statement] will be required by the individual that they are authorised to raise the contact
 - Xoserve shall check that the Organisation has submitted [Warranty Letter]
 - Where Organisations have failed to submit the [Warranty Letter], it is intended to reject the contact*

* Process amendment to be discussed

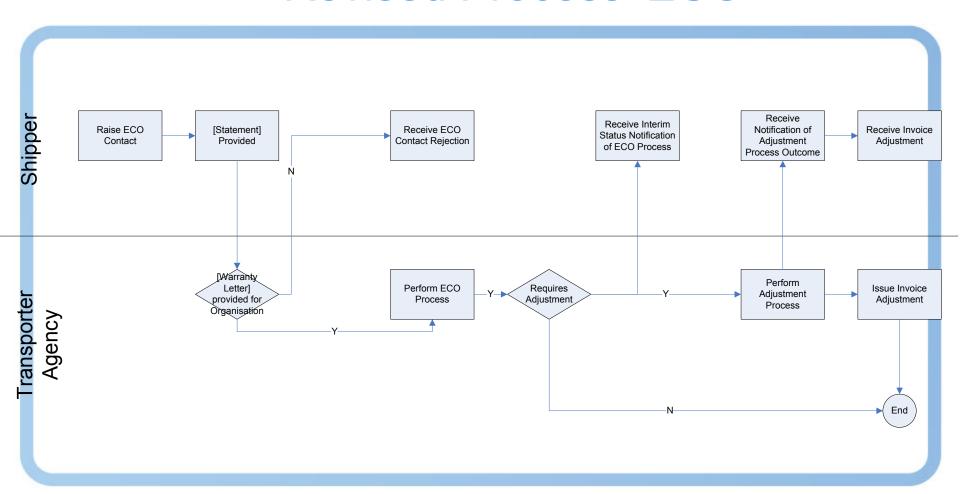


Existing Process 'Mod 517'





Revised Process 'ECO'



UK Link Committee

- At the 14th March UKLC, Members withdrew approval for Implementation of COR962.16
 - Challenge was specifically to the wording of the [Warranty Letter] and [Statement]
- Remainder of the process was accepted
- Members asked for consideration of a 'workaround' until the wording was accepted

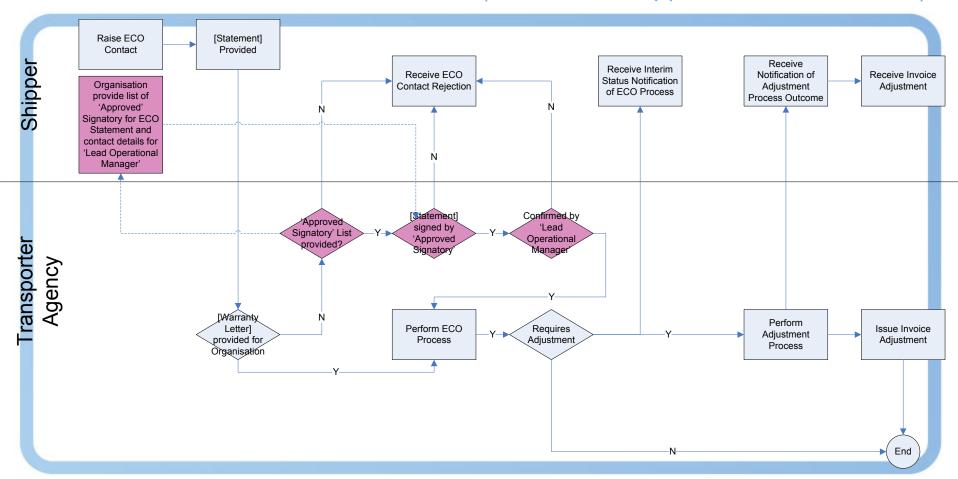


UK Link Committee

- Mindful of the UK Link Committee decision, Xoserve propose:
 - Implement CMS Phase 2 including the ECO Process System Code
 - Not allow ANY users to submit ECO Process contacts
 - Either through temporary withdrawal of the ECO Allowable Value
 - Use of the manual process check
 - Work with users to agree a single version of the [Warranty Letter] and [Statement]
 - Report to April UKLC position of these discussions
 - Not all UK Link Users currently submit Mod 517 (and ECO) contacts
 - Work with users who have used process in last 9 months, and those who have contacted Xoserve
 - Agree approach to turn on of process
 - Proposed by Shippers signing the contract
 - Workaround retained for a finite period for Shippers not signing



ECO Workaround (From UKLC Approval of COR962.16)



Existing Process 'Mod 517' with Workaround

