

# **PNUNC AMR Topic Workgroup**

## **Proposed Approach & Schedule**

**Presenter: Steve Nunnington**

**20<sup>th</sup> April 2010**

# Issues

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- All the issues identified at the 1<sup>st</sup> AMR meeting were discussed
- These have been categorised into 6 main areas
- There may be other areas identified as each topic is discussed in detail
- The topics currently do not fully cover the following areas as identified in the IRR;
  - Connections
  - Other SPA matters, e.g. emergency contacts
  - Isolations process
  - Invoicing
  - Incentives & liabilities
- The IRR will be used as a 'check list' at the end of the process to ensure all comments have been considered

# Issues Identified at the 1<sup>st</sup> AMR Meeting & Proposed Categories

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- DM bundled service
  - Current arrangements for DM Mandatory & Voluntary sites
  - GT data requirements & timescales
  - NTS sites & Unique Sites
- Market Differentiation
  - To ensure that appropriate services & processes are applied to Domestic, SME & I&C sites
- Meter Reads
  - Calculation & provision of estimated reads
  - Deadline for receipt of daily reads (actual or estimated)
  - Backstop where no read provided
  - Replacement of reads (actual or estimated)
  - Limits on volumes

# Issues Identified at the 1<sup>st</sup> AMR Meeting & Proposed Categories

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- Change of Supplier
  - Provision of consumption data to the new supplier
  - Close out of an estimated read where an actual is available
  - Consideration of dual fuel & switching timescales
  - Consider the ongoing development of a data hub
- Reconciliation
  - Thresholds for Rollover of reconciliation quantities
- Ratchets
  - Is the Ratchet regime appropriate for Smaller Supply Points/ Domestic
    - what is the threshold?
- Does this cover all the issues?

# Proposed Approach

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- Following slide describes the proposed approach & schedule for the meetings
- The approach we have taken is to schedule the meetings in a lifecycle order
- Provides an opportunity to ensure that any impacts on downstream processes are identified
- Assumption made that the output from the Principle Workgroups will reduce the time required to agree business rules (e.g. Reconciliation)
- The schedule is an estimate, some areas may take more, or less, than the proposed time to agree the process & business rules

# Approach for Each Topic Area

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- Identify and analyse any existing issues.
- Develop appropriate business solutions to rectify the identified issues with the existing arrangements
- Define & collect detailed requirements for the agreed options
- Document business rules & process maps
- Define advantages/disadvantages of the solution including Business Benefits.
- Develop indicative costs and a cost benefit analysis.
- Develop any contractual changes where appropriate needed to implement the identified solutions.
- Record any issues which might usefully be taken forward under this Workgroup or any other governance process.
- Consider transitional arrangements.

# Proposed Schedule

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- Meeting 2 (on 20<sup>th</sup> April 2010)
  - DM Bundled Regime
- Meeting 3 & 4 (on 12<sup>th</sup> & 26<sup>th</sup> May 2010)
  - Change of Supplier process
- Meeting 5 & 6 (on 9<sup>th</sup> & 22<sup>th</sup> June 2010 )
  - Meter Reading arrangements
- Meeting 7 (on 7<sup>th</sup> July 2010)
  - Ratchets & Reconciliation
- Meeting 8 (on 20<sup>th</sup> July 2010)
  - Market Differentiation
- Meeting 9 & 10 (on 4<sup>th</sup> & 17<sup>th</sup> August 2010)
  - Review & wrap-up to ensure all areas are aligned
  - Prepare draft Modification proposals