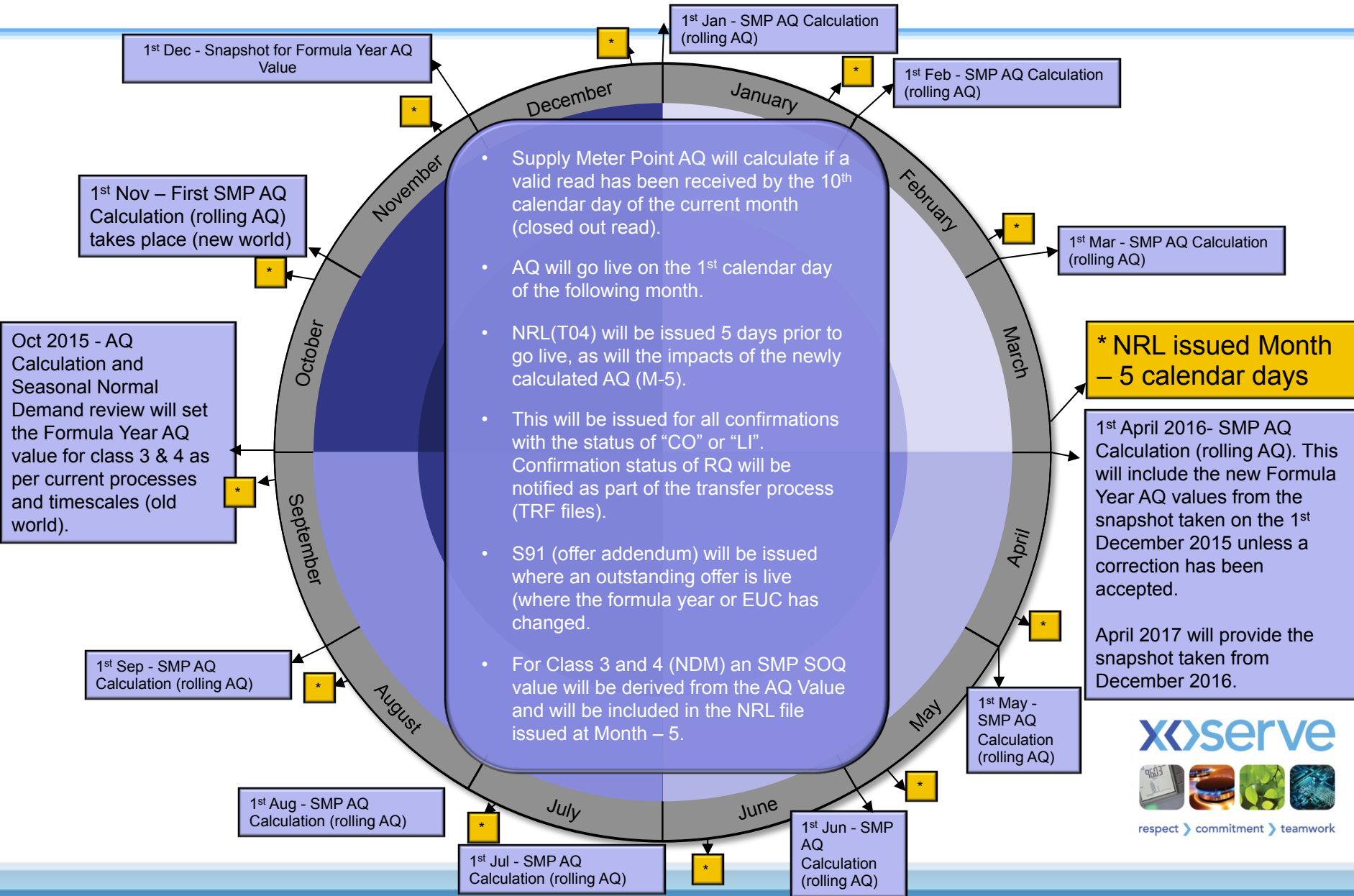
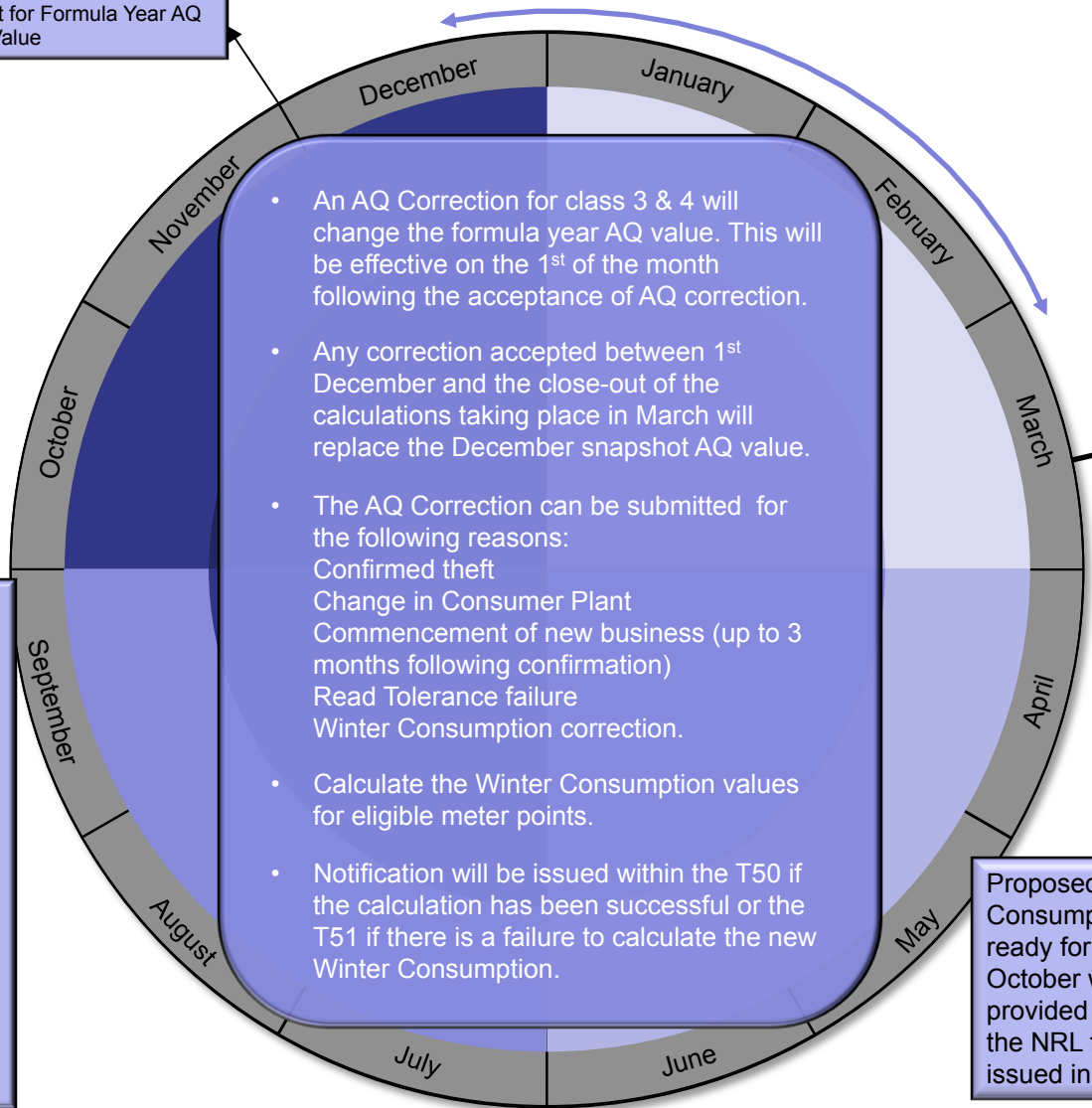


Timeline for AQ Activities



AQ Corrections and Winter Consumption Timeline

1st Dec - Snapshot for Formula Year AQ Value



September - Review the Winter Consumptions to ensure the proposed value is still equal or less than the AQ value that will be effective at the 1st October.

Re-issue the T50 and T51 files at M-5.

New End User Categories are assigned to all meter points ready for the 1st October and these are provided in the T04 record (NRL file) issued in September.

Proposed Winter Consumptions ready for the 1st October will be provided within the NRL file issued in May.

xserve



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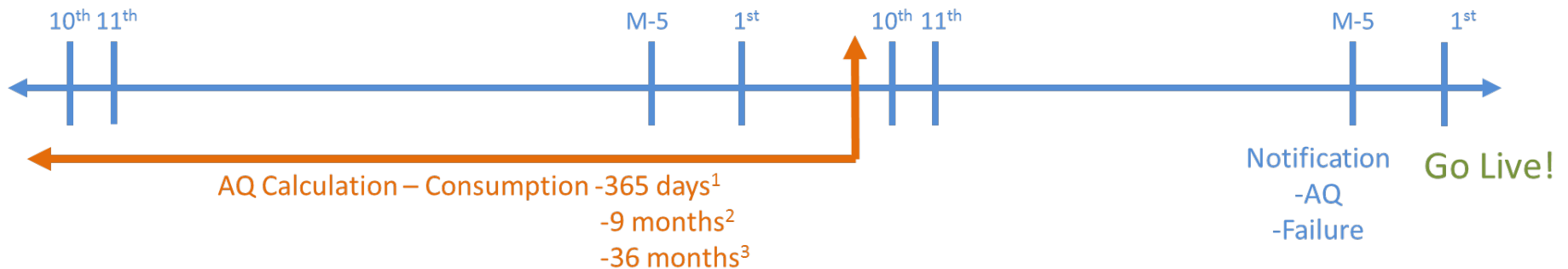
AQ Calculation Process

AQ Calculation

Input
-Read Received
-Read

Process
Calculate

Output
Notify & Assess
impacts of AQ



- The AQ Calculation will be triggered by a valid read.
- If the AQ Value cannot be calculated the previous AQ value will apply and notification will be issued.
- Isolated SMP will not calculate
- New SMP are not eligible for an AQ Calculation for a period of 9 months
- All AQ Notifications will be issued at M-5

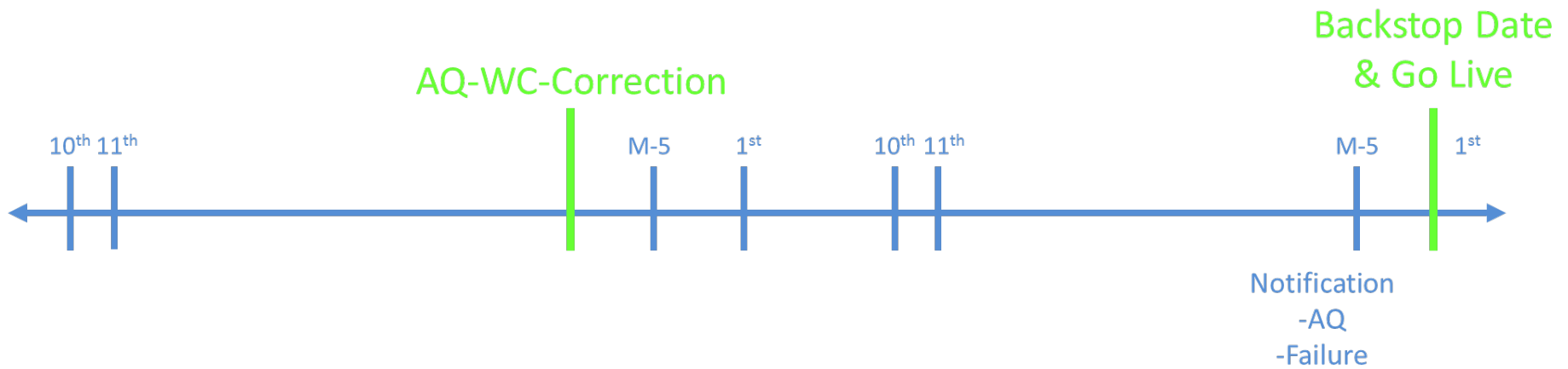
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AQ Correction Process

AQ Correction



AQ Correction

- Confirmed theft
- Change in Consumer Plant
- Commencement of new business
- Tolerance change
- Winter Consumption correction

These will:

- Trigger the offer addendum process
- Update the formula year AQ
- Create a backstop date

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