

Business Evaluation Report (BER) For Provision of Non-Code User Pays Service Change Order UPC0004

IAD Service name change

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Details of Service Change	Change in name of IAD Service. To Data Enquiry Service. Also change in name from xoserve to Xoserve.
Does xoserve consider Service Change can reasonably be implemented?	Yes
Design Options (including timescales)	Not applicable
Estimated development and implementation costs of each Design Option	Nil
Estimated ongoing service costs/price (and cost recovery mechanisms) of each Design Option	Nil
Any system constraints	No
Any amendments which will be required to the wording of the Services Schedule (include tracked document changes/legal text if change is specific)	Change in name from IAD Service to Data Enquiry Service in the Services Schedule. Also change in name from xoserve to Xoserve.
Any required Contract Changes, which would need to be agreed pursuant to clause 3.1 of the Conditions (include tracked document changes/legal text if change is specific)	No

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Any necessary changes to the Agency Charging Statement which would need to be submitted to Ofgem pursuant to the provisions of Standard Special Condition (include tracked document changes/legal text if change is specific)	Update the name of the service accordingly.
Period for which BER is valid:	Until February 2012
Lead Xoserve operational manager name & contact details:	Andy Miller Andy.J.Miller@Xoserve.com

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