

## **Implementation Update**

| UK Link Technology Refresh |   |
|----------------------------|---|
| Comms Ref:                 | C038  |
| Date:                      | 29/02/08  |
| Distribution :             | Shipper Operational Contacts and UKLC Distribution list |
| Title:                     | UKLTR Cutover Update                                    |

All of the cutover and batch catch-up activities have now been successfully completed on UK Link and all systems have been made available to users.

## In summary

- All batch processing has been caught up and all files have now been released to Shippers. There were some files that Shippers may have received a little later than usual, this was due to business verification checks being carried out on files prior to issue externally.
- ConQuest is fully available for use, a problem with access to the system was identified on Wednesday 27<sup>th</sup>, this has now been resolved.
- IAD is not yet fully updated. This is due to the large volumes of data being processed and hence, the update cycle taking longer than we expected. IAD currently reflects data as at midday 28th February. The remaining updates are still in progress and will complete over the weekend. Our expectation is that it will be fully updated and reflect data for 2nd March by Monday 3rd March.

We are now in the Post Implementation phase of the project and are monitoring systems closely. It is vital that we are made aware of any problems as promptly as possible.

Should you experience any problems please raise a call <u>immediately</u> with the IS Service Centre (0800 917 7111) in the usual way.

Thank you for your cooperation and understanding whilst there has been disruption to services over this implementation period.

Annie Griffith UKLTR Programme Manager