

**From:** ".Box.UKLINK.Manual" <uklink@xoserve.com>  
**Subject:** CB/977/MR - Gemini Outage 16/05/2010  
**Date:** 14 May 2010 16:34:07 GMT+01:00  
**To:** undisclosed-recipients;  
▶ 1 Attachment, 2.3 KB

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Communication Ref : CB/977/MR  
Subject : Gemini Outage

Colleague,

Please accept this notification as a reminder of the extended outage to the Gemini maintenance window on 16th May 2010 from 4am until 8am as previously communicated in the attachment contained below.

Regards,

Matthew Rider  
Project Analyst  
xoserve Project & Change Management  
31, Homer Road, Solihull, B91 3LT.  
0121 623 2632  
<mailto:matt.rider@xoserve.com>

If you have any comments, concerns or issues with this email, please contact [uklink@xoserve.com](mailto:uklink@xoserve.com)

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**From:** .Box.UKLINK.Manual  
**Sent:** Wednesday, April 28, 2010 2:02 PM  
**Subject:** CB/973/KH - NTS Exit Reform



Communication Ref : CB/973/KH  
Subject : NTS Exit Reform

Colleague,

Please be advised that detailed planning for the Exit Reform Phase 1 implementation has progressed significantly and it has been identified that there is a requirement for an outage on 16<sup>th</sup> May.

The purpose of this mail is to provide you with as much notification as possible for the outage period for 16<sup>th</sup> May. The regular Gemini Maintenance window outage of 04:00am to 06:00am will be extended to 08.00am.

Please be assured that the Exit Reform system will not be visible to Users in advance of 23<sup>rd</sup> May, the activities on 16<sup>th</sup> are internal preparatory activities to enable the total outage times (on 16<sup>th</sup> and 23<sup>rd</sup> May) to be as streamlined as possible.

There are a number of activities underway to enable successful implementation and the target for implementation of Exit Reform remains as 23<sup>rd</sup> May. xoserve will advise UKLC members as soon as possible if there is likely to be any change in these proposed dates.

Please do not hesitate to contact me if you would like to discuss this further.

Regards,

Karen Healy  
Project Officer  
xoserve Projects & Change Management  
31, Homer Road, Solihull, B91 3LT.  
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