

On 13 Nov 2009, at 16:30, .Box.UKLINK.Manual wrote:

**Subject: CB/935/KH - Re.MP/934/MR : NTS Exit Reform Phase 1 (Mod 0195AV) User Trials Participation**

Colleague,

Further to the attached mail, xoserve would like to thank you for the responses received. Following these responses the User Trial schedule is currently under development and further to action UKL1161 this schedule is likely to include Training at the front end of the User Trial process. xoserve will communicate the proposed approach/User Trial schedule with participants in due course.

Regards,

Karen Healy  
Project Officer  
xoserve Projects & Change Management  
31, Homer Road, Solihull, B91 3LT.  
0121 623 2657  
[Karen.A.Healy@xoserve.com](mailto:Karen.A.Healy@xoserve.com)

*Communication Ref : MP/934/MR Subject : NTS Exit Reform Phase 1 (Mod 0195AV) User Trials Participation*

*Colleague,*

*xoserve Change Order 1360 is currently underway to deliver the new NTS Exit Reform system to manage the enduring Exit Capacity regime as per approved Modification 0195AV.*

*xoserve previously reported to the UK-Link Committee to highlight the new shared screens that will be delivered and to propose a period of 'User Trials' (formerly known as 'Shipper Trials'); further to that communication a 2 week User Trials period has been planned and is currently scheduled to commence on 5th April 2010.*

*The aim of this communication is to provide a high level overview of the activities that are expected to take place and to ask for all Users (both Shippers & DNs) to respond to xoserve to confirm (or otherwise) their interest in being involved in the User Trials period. It is highly recommended that all Users wishing to place requests for Enduring Annual or Annual NTS Exit (Flat) capacity in 2010 take the opportunity to familiarise themselves with the new system in this period.*

*There are two key purposes for the 2 week User Trials period; To allow users to undertake Business process activities introduced by Modification 0195AV and delivered in the new Exit Reform system to replace the 2009 interim processes.*

*By doing this it will allow users to gain an understanding of the steps required to undertake the activities required to manage their capacity profiles as well as gaining a familiarity of the Exit Reform system solution. Users will be able to use this trial period to highlight any concerns or faults found prior to the system implementation.*

*xoserve & NG NTS resources will be available during this period to answer queries and to provide any functional clarifications and support.*

*Further details of the User Trials period will be provided in due course. In order to plan appropriately, xoserve require all Users to submit a definitive response stating a wish to participate or not in User Trials.*

*Please submit all responses to this email box account address ([uklink@xoserve.com](mailto:uklink@xoserve.com)) by no later than end of business, Monday 9th November.*