From: ".Box.UKLINK.Manual" <uklink@xoserve.com>

Date: 22 October 2009 15:41:53 GMT+01:00

Cc:

Subject: CB/931/SK - Gemini Enhanced System Security Project:

Implementation Outage

CB/931/SK - Gemini Enhanced System Security Project: Implementation Outage 24th

Dear Colleague,

Further to my recent communication on the above project, I can now confirm that the scheduled implementation on **Saturday 24th October** will take place during the period **14:00 to 18:00**.

As with all system implementations a final review off the production systems performance and stability will take place a few hours before we commence the outage period, any changes to the scheduled outage will be communicated on the day via an ANS Message.

Thank you for your continued co-operation over this matter and please do not hesitate to contact me if you wish to discuss further or require any clarification.

Regards

Sat Kalsi Infrastructure Manager xoserve Projects & Change Management Telephone: 0121 623 2644 email;Sat.Kalsi@xoserve.com