



respect > commitment > teamwork

CMS High Level Change Overview

25th November

CMS High Level Change (1/5)

Process Name & Contact Code	Process Description	High level Change
Address Amendment (ADD)	A challenge to the address held on UK Link for a Registered Site	A challenge can be raised for IGT sites in addition to GT Sites.
Address Amendment (UNC)	A challenge to the address held on UK Link for an Unregistered Site	No change to current process
Aggregation Response Challenge (AGG)	A challenge to a Network response following a request to aggregate a group of meters under one supply point	Process to be disabled following implementation of MOD 432 – Project Nexus Gas Demand Estimation, Allocation, Settlement and Reconciliation Reform.
Appeal to the Bottom Stop SOQ (APP)	A request for amendment following investigation to the Bottom Stop SOQ held on UK Link	Contact code to be disabled pending approval of MOD445 – Amendment to the arrangements for Daily Metered Supply Point Capacity.
AQ Query (AQQ)	A challenge to the AQ held on UK Link	Process to be disabled following UK Link replacement and rolling AQ functionality.
Daily Meter Query (DMQ)	A request for the Daily Meter Service Provider to investigate the daily read/consumption information	A request can be raised for IGT sites in addition to GT Sites.
Duplicate Meter Point (DUP)	A challenge that informs that a single service pipe has more than one MPRN recorded on UK Link	A challenge can be raised for IGT sites in addition to GT Sites.

CMS High Level Change (2/5)

Process Name & Contact Code	Process Description	High level Change
<p align="center">Dead to Live (DTL)</p>	<p>A request to change the Supply Meter Point from a status of 'Dead' to 'Live'</p>	<p>New Process A request can be raised for IGT and GT Sites. Request will be referred to the appropriate Network for acceptance or rejection of the request.</p>
<p align="center">Erroneous Confirmation (ECO)</p>	<p>A request to isolate and withdraw from a site which has been erroneously confirmed</p>	<p>Contact to be disabled. Post Go Live the Shipper will only need to submit a Withdrawal, there is no requirement to submit an Isolation request. By submitting a Withdrawal the Shipper is warranting that the Supply Meter Point is not capable of flowing gas. Any financial adjustment will be automatically processed via UK Link once the Withdrawal is effective.</p>
<p align="center">File Enquiry (FLE)</p>	<p>An enquiry regarding a rejection response or a request to amend details on UK Link for a Prime and Sub Deduct Configuration</p>	<p>An enquiry can be raised for IGT sites in addition to GT Sites.</p>
<p align="center">Generic Invoicing Contact (GIC)</p>	<p>A challenge to an adjustment invoice or charge calculation</p>	<p>A challenge can be raised for IGT sites in addition to GT Sites.</p>

CMS High Level Change (3/5)

Process Name & Contact Code	Process Description	High level Change
Gas Safety Regulation (GSR)	A contact is raised following Network investigation concluding a service is still live at a property with a meter attached and possibly flowing gas.	Process to include IGT Sites.
Isolation Request (ISO)	A challenge to the Status of a Supply Meter Point (Service Pipe)	A Challenge can be raised for IGT sites in addition to GT Sites
M Number Creation (MNC)	A request for creation of an MPRN where UK Link has no record for a Non Tagged Service	No change to current process
M Number Creation (FOM)	A request for creation of an MPRN where UK Link has no record for a Tagged Service	No change to current process
Must Reads (MUR)	When a meter reading has not been provided by the registered user within agreed timescales the Gas Transporter will use reasonable endeavors to procure a meter reading.	Process to include IGT Sites. IGT's will invoice for any Must Reads conducted by the IGT MRA.

CMS High level Change (4/5)

Process Name & Contact Code	Process Description	High level Change
Manage Unregistered Sites (MUS)	<p>A MUS contact is raised for every MPRN which has reached the anniversary of its creation date, remains unregistered and has a Meter Point Status of LI.</p> <p>The MUS contact facilitates the investigation to identify the responsible Shipper. Once the Shipper has been identified, the MUS contact initiates the registration process.</p>	Process to include IGT Sites
Prime and Sub Configuration Change (PRS)	<p>A challenge to the link code currently held on UK Link for freestanding or prime and sub meter configuration.</p>	No change to current process.
Prime and Sub Asset Reads (PSA)	<p>The Gas Transporter will use reasonable endeavours to procure a meter reading for a Prime and Sub Configuration. Where this has not been possible the Shipper will be notified via a PSA contact.</p>	No change to current process.
Prime and Subs Invoice (PSI)	<p>A challenge to charges received for a Prime or Sub meter</p>	No change to current process.

CMS High Level Change (5/5)

Process Name & Contact Code	Process Description	High level Change
<p>Request for Adjustment (RFA)</p>	<p>A request for adjustment in accordance with late meter exchanges /corrective exchanges and incorrect correction factors.</p>	<p>Reason codes relating to reads and assets removed as the functionality to update is provided with UK Implementation. One single reason code will remain CMP/Z. Code to be used for: Faulty Assets Bypass Meters Ofmat Tests</p>
<p>Theft of Gas (TOG)</p>	<p>A mechanism to record and facilitate the investigation of theft allegations and where appropriate recover Transportation Charges</p>	<p>Process to include IGT Sites.</p>
<p>Supply Type Change (TYP)</p>	<p>A request to change the supply point from Firm to Interruptible or vice versa</p>	<p>Process to be disabled.</p>
<p>USRV's/SRV's</p>	<p>Filter Failures are created when reconciliation charges fail the Industry agreed suppression guidelines</p>	<p>Contact code to be disabled once all outstanding USRV's are resolved.</p>

CMS High Level Change

- No changes have been identified to CMS file formats.
- There are no changes to pop up messages.
- New resolution text will be required.
- New case event descriptions will be required.
- Search criteria will be updated to include IGT sites.
- The Dead to Live (DTL) contact will be screen input only.
- Changes will be presented to UK Link Committee for approval.

