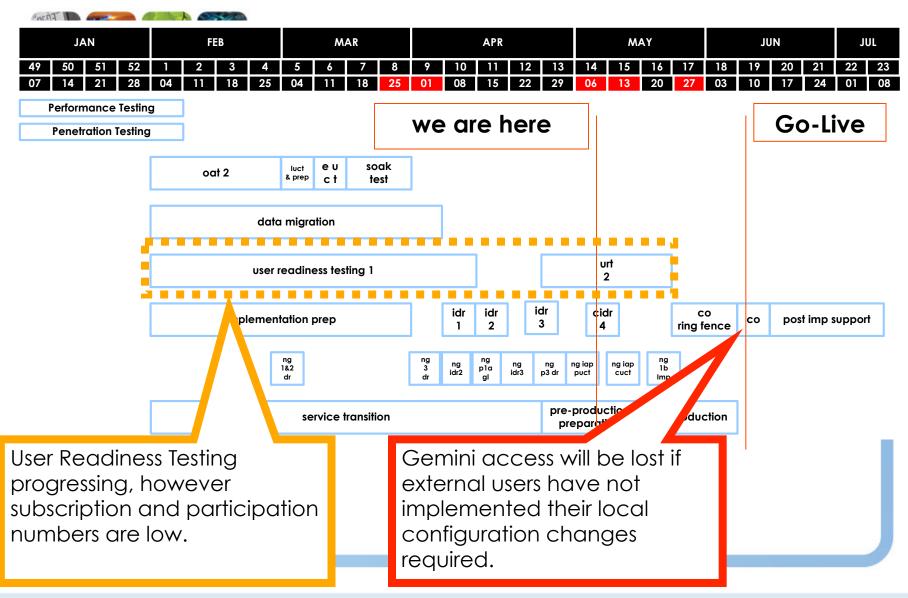


respect > commitment > teamwork

GRP Update May 2013









- Readiness Testing ongoing (User Trials & Production connectivity)
- Three Implementation Dress Rehearsal activities completed; one further IDR to take place to ensure required system outage timings are achievable









Readiness Testing Update

 Xoserve engagement with external users for participation in Readiness Testing on both User Trials & Production environments continues

 Contact has been made with all external users to inform of the changes/ configurations required to ensure compatibility with the Gemini & Exit systems post cutover









Readiness Testing Update

- Xoserve updating Frequently Asked Questions on a regular basis
- External users to complete implementation of changes as described in documentation located on www.xoserve.com/grp
- Readiness Testing with external users scheduled to complete on 24th May 2013
- External users complete and return self-certification of test results and readiness for cutover









Cutover Timing Update

- IDR activities underway to confirm system outage timings
- One further IDR activity planned prior to Cutover
- IDR activities have confirmed that the Cutover plan is robust and accurate









Cutover Timing Update

- Based on the undertaken IDRs it is expected that the system outage timings for Cutover will be as follows;
 - Gemini Exit offline from 18:00 on 08/06/13 (preferred last usage at 17:00)
 - Gemini offline from 02:00 on 09/06/13 (preferred last usage at 01:00)
 - Both systems restored from 14:00 on 09/06/13
- Please note that should Cutover fail for any reason there will be a 'back out'; this will take a further 6 hours until 20:00 on 09/06/13 when Legacy Gemini will be restored.









Contingency Cutover Dates

- Please note that in the event of a 'back out' to Legacy Gemini being required on the Cutover date of 09/06/13, the following dates have been planned for contingency;
 - Soft contingency 16/06/13
 - Hard contingency 14/07/13











- So as to be ready for GRP Cutover, please ensure that;
 - All required internal configuration changes are made
 - Plan & deploy internal changes for Cutover
 - Post Cutover Support is in place for your internal system users









Key Messages

- User Readiness Testing 2 has started, all organisations must register your plans for URT 2 participation by emailing GRPcommunications@xoserve.com.
- Organisations that have not completed implementation and testing will lose access to the Gemini System after the cut over on Sunday, 9 June 2013.
- Contingency arrangements need to be organised and implemented by each organisation that has not completed the testing of their changes.









THANK YOU

In the event that you need assistance with the required GRP changes or have any questions then please contact the GRP Project Team via:

GRPcommunications@xoserve.com or 0121 623 2829 / 0121 623 2633