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# COR1000 Telecoms Project UK Link Committee Update

December 2012

- COR1000.1 - EFT Globalscape XFTM Co-Existence
  - Project Update
- COR1000.9 – IX Upgrade
  - Current Position



# COR1000.1 – EFT Globalscape XFTM Co-Existence Project Update

- Operational Acceptance test Phase 1 Complete
- Security testing underway
- Performance Testing underway
- Migration Approach in progress- dependency on IX Rollout

## **Next Steps**

- Once the migration approach has been agreed this will enable detailed implementation planning to commence. The migration approach will be shared with UK Link users in January 2013 to provide an overview of the proposed approach, and what risks and contingencies will be in place to support this.
- Implementation is still on track for March 2013

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# COR1000.9 IX Network Current Position - 1

- The IX migrations are 50% complete however we are still experiencing a number of issues, implementation progress is being effected by
  - Customer access requirements
  - Engineers names required (Openreach cannot commit to provide them)
  - Out of hours appointments
  - Last minute customer cancellations
- We need your support to overcome these issues
  - Can you suggest work rounds?

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## COR1000.9 IX Network Current Position - 2

- As the roll out will now extend in January 2013 if you have not been migrated we require information regarding any change freeze your organisation may require during the Christmas period so that can be built into the appointment schedule. Please send any change freeze periods to [xoserve.ixmanagement@xoserve.com](mailto:xoserve.ixmanagement@xoserve.com)
- Please remember that any failed appointment, apart from having a cost implication, can take up to 6 weeks to reschedule especially if there are Out of Hours requirements. Any support that you can give in helping the migration progress smoothly for your site or sites would be welcomed

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# COR1000.9 IX Network Visit Impacts

- A new set of FAQs is being published on the Xoserve website
- Non-intrusive site visits will include the following and will not result in any interruption to service at the site:
  - Site Survey
  - Primary Circuit installation
  - Secondary Circuit installation
  - Router installation
- The final site visit to refresh the server hardware is classed as an intrusive site visit
  - Service outage for up to 4 hours (normal 2.5)
  - Gemini will not be available through the primary route; however XP1 access will be.
  - File submission and receipt will also be unavailable.

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