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COR1000 Telecoms Project UK Link Committee Update

January 2013

- COR1000.9 – IX Upgrade Contingency Approach
 - Background
 - Approach
 - Next Steps

- COR1000.1 - EFT Globalscape XFTM Co-Existence
 - Project Update



COR1000.9 IX Upgrade

- Background
- Xoserve have experienced some challenges during the course of the rollout stage of the IX Upgrade project.
- Openreach manage their field engineers using a 'drag and drop' system which means that engineers names cannot be provided consistently in advance causing appointment failure.
- As a result of this ongoing challenge Xoserve and Cable and Wireless Worldwide have identified a contingency approach for customers who have not yet concluded roll out which will allow the IX Upgrade project to refresh all IX Customers onto the new IX Network by the end of January 2013.
- This does require your support to confirm early appointments
- One of the main drivers for full delivery of the IX Upgrade project is to allow Gemini Re-Platforming Readiness Testing to commence over the new IX Network from the end of January 2013.

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COR1000.9 IX Upgrade

- Approach

- Cable and Wireless Worldwide will be contacting you via a phone call and then confirmed via e-mail for a date in January 2013 for access to your premises.
- Once this appointment has been agreed named Cable and Wireless Worldwide engineers will attend your site and will refresh your existing server hardware with a new Windows 2008 server that will be connected to your existing router and circuits.
- A configuration change will also be completed to the existing router to allow the new server to be accessed over the new IX Network

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COR1000.9 IX Upgrade

- Future Steps

- Please be advised that delivery of the server refresh is a temporary mitigation to achieve full delivery for Gemini Re-Platforming Readiness Testing to commence.
- Additional site visits will then need to be arranged to access your site to complete the new circuit and router installations.

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Current Position

- Performance Testing Complete
- Security Testing Complete
- Operational Acceptance Testing (Phase 2) has commenced
- Detailed Migration Planning in progress



COR1000.1 – EFT Globalscape XFTM Co-Existence

- Phase 1 – Inter Data Centre File Transfers

- 4/3 – 20/3
- Internal customers only

- Phase 2a – Outbound IX File Transfers

- 21/3 – 27/3
- File type by file type roll out
- Communication provided the week before to confirm position
- Dual log files in operation

- Phase 2b – Inbound IX File Transfers

- 28/3 – 30/4
- Phased roll out over period
 - Shipper by shipper roll out – Pilot and Trial Sites prior to initiation of Roll Out
- Confirmation of migration timescales through this forum, and also generic notification to Users once roll out concluded

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COR1000.1 – EFT Globalscape XFTM Co-Existence

- Test files will be sent after each successful migration
- Dual log files will be generated and tested
- Mitigation in case of issues is to reroute via XFTM mechanism, which will still be operational

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