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# COR1000 Telecoms Project UK Link Committee

12<sup>th</sup> April 2012

# Agenda

- Current Position
- Next Steps
- Schedule Impacts

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# IX Network Current Position

- Following on from user feedback Xoserve revisited the EFT (1000.1) solution in order to minimise user impacts. During this review the current operating system extended support end date was announced.
- Support could be extended for three years; however would require another site visit to the whole estate to refresh the end user estate and upgrade the server operating system.

# IX Network Proposed Next Steps

- To avoid multiple site visits to end users sites and causing disruption to business as usual activities Xoserve's proposal is to increment to the next Operating System which offers enhanced capability including remote client software update.
- To validate this proposal Xoserve are planning to complete:
  - A detailed analysis phase to determine the impacts of this issue and identify appropriate solution options.
  - An extended Proof of Concept (PoC) to validate the preferred end user solution .
  - Internally test that the proposed solution is fit for purpose for the end user estate.
  - Roll out the solution to a single IX end user, refresh them onto the new IX Network to prove the solution in the live environment.
  - Conduct a 'Pilot' where 3 external IX end users are refreshed onto the new Network. This will validate the planned refresh activities developed by Cable and Wireless Worldwide are appropriate.
  - Commence with the rollout to all IX end user sites.

# Schedule Impacts

- The original planned date for the rollout refresh was May 2012
- The proposed additional activities will require the start date for the rollout refresh to be deferred.
- Rollout activities are postponed until a suitable and appropriate solution has been defined from the analysis and the extended Proof of Concept.
- Once a solution has been identified, Xoserve propose to amend the order of locations for the rollout based on the Olympic and Paralympic games and responses from Users.
- Xoserve propose to commence the rollout in Scotland first and then work their way down the country.

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# Communications Approach

- The Telecoms project team will continue to provide a progress update to the UK Link Committee on a monthly basis.
- Updates and FAQ's are being published on the IX Upgrade webpage on the xoserve.com website
- Xoserve have contact details for all IX end users and will liaise with these contacts to provide progress updates for the IX Upgrade project.
  - Through these updates Xoserve will ensure that the contact lists are maintained.