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COR1000 Telecoms Project UK Link Committee Update

May 2013

- COR1000.9 – IX Upgrade Contingency Approach
 - Current position
 - Next Steps
- COR1000.1 - EFT Globalscape XFTM Co-Existence
 - Project Update
- COR1000.11 – XP1 Replacement
 - Project Update



COR1000.9 IX Upgrade

- Current position
 - Only 4 sites have not been refreshed or migrated. As previously mentioned, site access to complete activities is restricted to weekends only to complete a refresh or migration, as such progress at these sites is slower than would normally be reported.
 - Vodafone are working closely with Openreach to confirm appointments for the remaining 12 Circuit appointments; however challenges are being encountered with providing engineers names in advance of appointments.
 - Vodafone are still investigating alternative circuit solutions for sites where access is not achievable and it is expected that this may only be required for a small number of outstanding sites.

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COR1000.9 IX Upgrade

- Future Steps

- Conclude server refresh / migration appointments for remaining 4 sites.
- Continue to book site migration appointments for refreshed sites where both primary and secondary circuit installations have now been completed.
- Confirm alternative circuit solution for sites and timescales to deliver where access is proven to be unachievable with the existing circuit products.

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COR1000.1 – EFT Globalscape XFTM Co-Existence

- EFT implementation completed
 - Migration completed ahead of schedule
 - A few minor issues encountered during implementation but these have been resolved & files are transferring successfully
 - Thank you to Shippers who supported us in receiving test files and to all for your patience during the implementation
- Until IX kit refreshed / upgraded a small number of sites will continue to operate using the existing XFTM functionality

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COR1000.11 – XP1 Replacement

- Background

- The XP1 service provides contingency access to the Gemini application in the scenario where primary End User access is unavailable.
- Primary End User access to Gemini is through the IX Network; however it was deemed necessary for a contingency solution (XP1) to be developed at the time as the IX Network SLA did not meet the Gemini SLA for End User access.
- The current XP1 service is an ISDN dial up service with a hard token, that allows End Users to continue to access the Gemini application screens when the primary IX Network route is unavailable.
- Hardware for the existing XP1 solution is housed at National Grid's Data Centres and has been re-configured as an interim contingency access route into Gemini once it has been re-platformed at Xoserve's Data Centres under the GRP project.

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COR1000.11 – XP1 Replacement

- Background

- Re-configuration of the existing XP1 solution is an interim fix for this service line for the following reasons
 - The current solution is an ISDN dial up solution which is no longer in support.
 - Relocating this hardware into the Xoserve Data Centres is not recommended as this hardware is at end of life.
 - In doing a relocation there would also be an outage to the XP1 service to move the hardware from one location to another and to fully test the solution.

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COR1000.11 – XP1 Replacement

- Current Position

- Xoserve have delivered a new IX Network with increased resilience and an SLA that exceeds both current Gemini and new GRP (Gemini Re-Platforming) SLA for End User access.
- Based on the delivery of the new IX Network, Xoserve propose that the need for XP1 to maintain the availability SLA requirement for access to the Gemini service is no longer a requirement.
- Xoserve have re-configured the existing XP1 service for contingency access through to Gemini once it has been re-platformed at the Xoserve Data Centres as part of the GRP project.

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COR1000.11 – XP1 Replacement

• XP1 Questionnaire

- In order to determine current usage for the XP1 service and whether or not this is still required post Xoserve are seeking input from the Community to answer the following questions in relation to the current XP1 service:
 - Does anyone in your organisation utilise the current XP1 service?
 - How often does someone in your organisation use this service?
 - What does your organisation use this service for?
 - Why do you access Gemini screens through the XP1 service?
 - What would be the impacts to your organisation if the XP1 service was removed?
- Xoserve request that responses to the above questions are sent to the .box.Xoserve.Telecoms.Project box account by 31st May 2013.

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