Subject: EH/720/SK - XP1 Token Replacement: Implemented: 22nd February 2007

Dear Colleagues,

XP1 is the Shipper contingency access mechanism to the Gemini system in case of a loss to the IX service.

The existing XP1 hardware was out of support, work was completed on 22nd February to upgrade the tokens and associated software to ensure continued provision of this service.

43 shippers have successfully logged in using the new XP1 Tokens up to 06/03/07. We would like to recommend that all XP1 Token holders to attempt at least one log in to ensure the system is performing as expected. If any problems arise while testing please use the shipper helpline for assistance 0870 521 6121.

During implementation of this project an issue has been identified around the information held about Shipper Local Security Officer's (LSO) details, in some cases the information held was a number of years old and the address the token was sent to had been vacated by the shipper some years previously. Shippers are reminded that these details should be maintained by using the form available on the xoserve website.
http://www.xoserve.com/docs/SystemSecurityAccessForms.pdf

Please fax any updates to the number provided on the form.

Regards

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