

".Box.UKLINK.Manual" <Uklink@corporg.net>

18/10/2007 16:33

**Subject: EH/776/MH - API Issues on Gemini.**

Dear Shippers,

As you may be aware, some parties are currently experiencing intermittent problems with their API's. We have escalated this issue for priority investigation to ensure a quick resolution to this issue.

If you encounter any further problems with the API, still raise a call to the IS helpdesk as this will help us ascertain the frequency and impact of each occurrence.

Regards

**Mark Hall**

***xoserve IS Strategy***

☎: External 0121 623 2311

☎: Internal 7592 2311

☎: Mobile 07779 138 752

✉: [mark.a.hall@xoserve.com](mailto:mark.a.hall@xoserve.com)