



".Box.UKLINK.Manual"
<Uklink@corporg.net>

Distribution List Not Shown
Subject: EH/778/GF - Gemini Oracle software upgrade update

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Monday 22nd October – 9:00 hrs

Gemini Oracle software upgrade update

Yesterday's Gemini Oracle upgrade was completed at 15:00hrs, some three hours later than anticipated due to an issue with the software. This issue has been resolved.

However, we are experiencing ongoing operational issues with the API service. We currently have a team investigating the intermittent availability of the API service as a matter of priority and will update you once we have further details.

I wish to apologise for any inconvenience this may be causing.

Graham Frankland
Customer Manager
xoserve