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02/11/2007 09:44

**Subject: EH/788/NR - Gemini Update - 1 November 2007**

Please be aware that the previous email contained an error; concerns with your NBP Trade Nominations as registered on Gemini on Friday morning should be detailed in an email to [gasoperationscentresatisfaction@uk.ngrid.com](mailto:gasoperationscentresatisfaction@uk.ngrid.com) by 18:00 on Sunday Nov 4<sup>th</sup> rather than the 5<sup>th</sup> as previously instructed. Apologies for any confusion.

The message below has been amended to reflect the accurate date.

**Gemini Update – 1 November 2007**

Following this mornings extended maintenance outage, Gemini was successfully restored with full Shipper access provided to the OCM / OTC trade details screen.

Monitoring and testing of the system has continued today and we anticipate being in position to restore the API service during tomorrow (Friday 2 November, 2007). Further information will be provided in due course with regards to the API service.

National Grid have now completed the process to reconcile Gemini NBP trades for gas days Oct 21<sup>st</sup> to 26<sup>th</sup> 2007 and the last of these will be uploaded into Gemini overnight tonight and available to view in the live system when it returns from housekeeping Friday morning.

As at that point we believe Gemini will reflect your correct NBP trade positions. Should you have any concerns with your NBP Trade Nominations as registered on Gemini at this time please detail them in an email to [gasoperationscentresatisfaction@uk.ngrid.com](mailto:gasoperationscentresatisfaction@uk.ngrid.com) by 18:00 Sunday Nov 4<sup>th</sup> 2007.

In addition, a limited telephone helpline service will be available between the hours of 09:00 and 17:00 only tomorrow Friday Nov 2<sup>nd</sup> to assist with any unresolved trades.

The helpline will be operating on numbers 01926 332680, 332683, 332686 and 332688

A statement in relation to Entry and Exit flow nominations and scheduling charges is expected during the course of tomorrow.