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Subject: EH/792/GF - Gemini Update - 8 November

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For the last two days Gemini has been functioning at the same operational levels as experienced before implementation of the Oracle software upgrade. The online system has been constantly available since Monday and the API service since Tuesday. We have been monitoring the system and it is working as expected.

If you do experience any service issue, please raise them through your normal help line route. Thank you for your patience during this time.

Graham Frankland
Customer Manager
xoserve