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08/02/2008 14:56

Subject: EH/807/GF - Important MOD 184 - Monday 25th February 2008 and Tuesday 26th February 2008 as non business days

Following the Mod panel meeting yesterday (08/02/08) which recommended implementation of Mod 184, Ofgem has indicated that it is strongly minded to accept this recommendation and the decision notice to confirm this is imminent. On this basis xoserve intends to modify its SPA systems to treat Monday 25th February 2008 and Tuesday 26th February 2008 as non business days . This change will take place on Sunday 10th February. All SPA files (including Meter Reads and RGMA) processed after the implementation of this change will treat the 25th and 26th as non-business days.

Any confirmations received after 11pm Friday 8th February will be processed treating these two days as non-business days. Therefore, for sites requiring the minimum period of 15 business days notice these confirmations should have an earliest confirmation effective date of 5th March. Any confirmations not allowing 15 clear business days notice will be rejected.

For confirmations which have been submitted during last week WITH ONLY 15/16 business days notice, objection/objection cancellation windows will be shortened due to the additional non-business days, please see below ...

Submission date Objection processes must be completed by date

Mon 4th Feb Tues 12th Feb

Tues 5th Feb Tues 12th Feb

Wed 6th Feb Tues 12th Feb

Thur 7th Feb Wed 13th Feb

Fri 8th Feb Thur 14th Feb

PLEASE NOTE: If you require a transfer to be processed with less than 15 business days notice this can be achieved if the incumbent shipper withdraws from the supply prior to the submission of the confirmation. In this situation the notice period is reduced to 8 business days.

If you require any further information please call your xoserve customer representative.

Graham Frankland

xoserve Customer Manager