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Subject: EH/817/RG - Gemini System Access

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## **EH/817/RG - Gemini System Access**

Dear Colleague,

Over the last few months there have been a number of system incidents on Gemini, whereby the primary network links have been unavailable but the system has been fully operational via alternative network connections. As a result, National Grid requested that we reiterate the networking set-up and connections available to the Shippers. We would therefore encourage users to familiarise themselves with the content.

If you have any questions about the content, please contact me directly, but if you have any general Gemini queries please contact the Gemini Helpline on 0870 5216121.

Regards,

<<Gemini System Contingency.pdf>>

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