".Box.UKLINK.Manual" <uklink@xoserve.com>

16/07/2008 10:47

Subject: EH/842/SK - Gemini - Enhanced System Security Project: Implementation Outage.

Dear Colleague,

Gemini Enhanced System Security Project: Implementation Outage Postponed

Further to my communication of the 3rd July (copy attached). Whilst a number of project dependencies have been resolved, we are unfortunately not in a position to proceed with the scheduled outage on the 17th July.

A detailed review of the current project dependencies is scheduled to take place over the next few weeks and I will advise you as soon as possible of a future implementation date and outage implications.

I apologise for the short notice of this postponement and will endeavour to keep you informed of progress in due course.

Please do not hesitate to contact me if you have any questions or require further clarification.

Regards

Sat Kalsi

Infrastructure Manager

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From: Cedra, Diane

Sent: Thursday, July 03, 2008 4:37 PM

Subject: Gemini-: Enhanced System Security Project: Implementation Outage.

Dear Colleague,

Gemini Enhanced System Security Project: Implementation Outage

Further to my previous communication on the Enhanced System Security Project which outlined the status of the testing phase and the requirement of a 2 hour outage on the Gemini

application sometime during the working day, I am now in a position to update you on progress.

All of the testing phases have now completed successfully. Following a detailed review of dependencies with a number of other key industry changes planned over the next 2 / 3 months we have a potential opportunity to implement the necessary changes as follows:

Date: Thursday 17th July. The 2 hour outage will take place between 18:15 to 20:15.

I will be closely tracking progress of the dependencies during the course of next week and will inform you as soon as possible of any changes to our efforts to implement on the 17th July.

I apologise for the short notice of this potential implementation date but as you can appreciate with the other key changes planned over the next 2 / 3 months to Gemini and other dependant systems, it has been challenging to schedule all of these essential activities so as to limit any impact on our ongoing production services.

Please do not hesitate to contact me if you have any questions or require further clarification.

Sat Kalsi

Infrastructure Manager

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