

"Box.UKLINK.Manual" <uklink@xoserve.com>

15/08/2008 11:52

Subject: EH/852/LF - Gemini Release Implementation Reminder

Dear colleague

The agreed Changes UKL13950 (Gemini 2008 Summer Release) and UKL13958 (Revised LDZ Shrinkage arrangements) are scheduled to be deployed on 17th August 2008. This implementation requires a system outage of the Gemini Application, over-and-above the weekly 4.00am – 6.00am scheduled maintenance outage.

Please accept this mail as notification of an outage between the hours of **4.00am and 11.00am on Sunday 17th August 2008.**

During the outage the standard 'Maintenance Window' will be visible. Assuming implementation activities are successful, xoserve shall Endeavour to restore the system to its Production Status at 9 a.m.

As is required with all implementations, this outage window includes time between 9.00am and 11.00am to back-out the changes in the unlikely event that implementation is unsuccessful. If a back-out of the changes is required, we shall endeavour to restore the system to its Production status as soon as possible (activities are expected to take until 11.00am). As soon as this has been achieved, formal notification will be provided through the ANS communication channels.

During the outage window regular communications will be given to the progress of the implementation, through the existing ANS communication channels.

I trust this is acceptable to you, but if you have any questions then please contact:

Andy Simpson (Project Leader) on 0121 623 2744

Karen Healy (Project Leader) on 0121 623 2751

or

Lee Foster (Project Manager) on 0121 623 2748