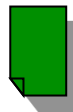# Faulty Asset Equipment End to End Process Walkthrough

24th October

An information only call out.

Denotes a change in the process.

A BRD reference.

File Changes – No change

File Changes - Minor

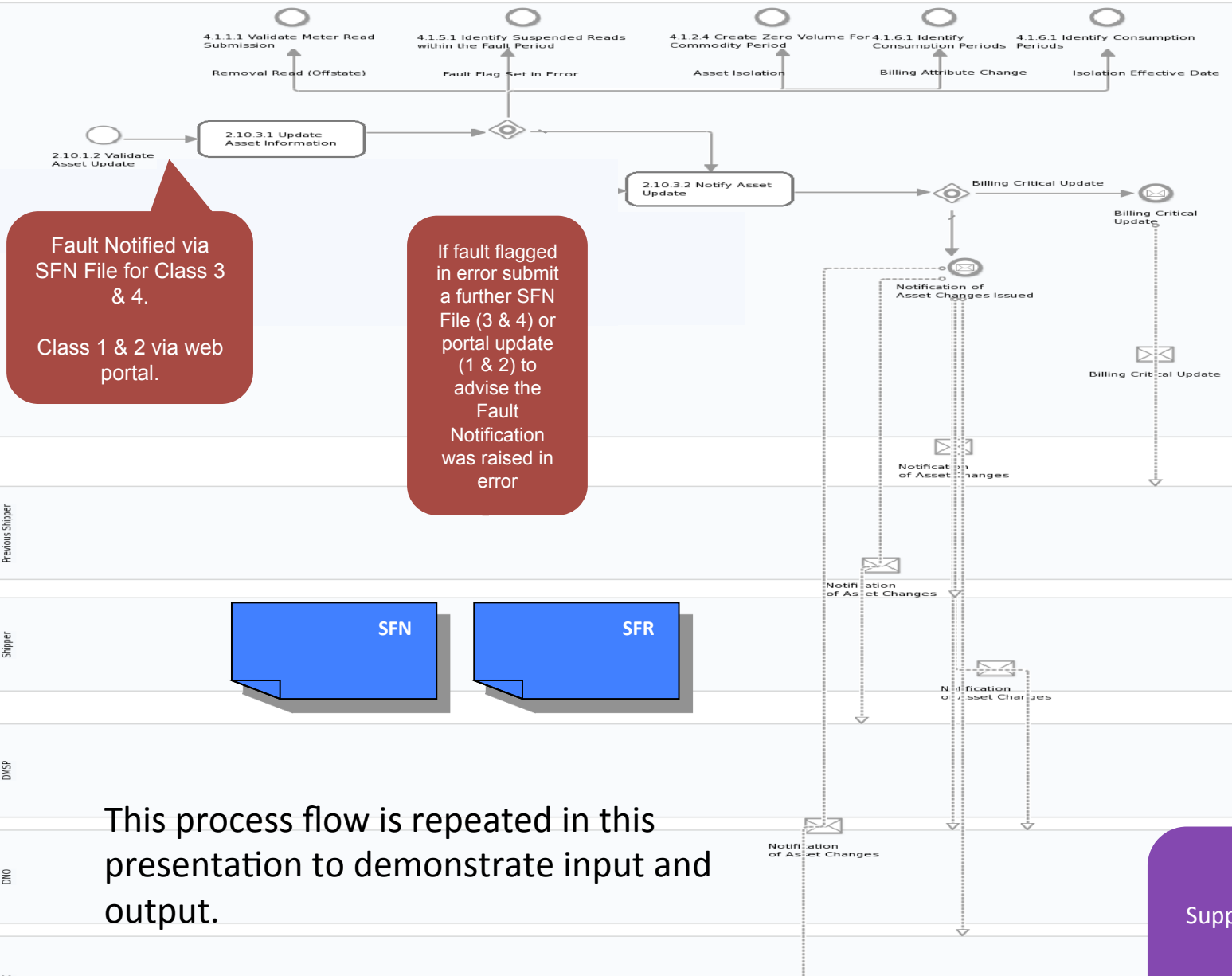File Changes - Medium
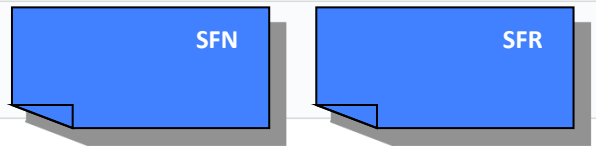
File Changes – Major

File Changes - New

xoserve

respect ❯ commitment ❯ teamwork

4.1.1.1 Validate Meter Read Submission
Removal Read (Offstate)

4.1.5.1 Identify Suspended Reads within the Fault Period
Fault Flag Set in Error

4.1.2.4 Create Zero Volume For Commodity Period
Asset Isolation

4.1.6.1 Identify Consumption Periods
Billing Attribute Change

4.1.6.1 Identify Consumption Periods
Isolation Effective Date

2.10.1.2 Validate Asset Update

2.10.3.1 Update Asset Information

2.10.3.2 Notify Asset Update

Billing Critical Update

Billing Critical Update

Notification of Asset Changes Issued

Billing Critical Update

Fault Notified via SFN File for Class 3 & 4.

Class 1 & 2 via web portal.

If fault flagged in error submit a further SFN File (3 & 4) or portal update (1 & 2) to advise the Fault Notification was raised in error

Notification of Asset Changes

Previous Shipper

Notification of Asset Changes

Shipper

SFN

SFR

Notification of Asset Changes

DMSP

DNO

This process flow is repeated in this presentation to demonstrate input and output.

Notification of Asset Changes

Supply Point Register BRD Ref: 8.8

DCC

File Changes – No change

File Changes - Min

File Changes - Medium

File Changes – Major

File Changes - New

3

Faulty Meter

File Changes – No change

File Changes - Min

File Changes - Medium

File Changes – Major

File Changes - New

If the fault has been applied in error the 'suspended' status is removed.
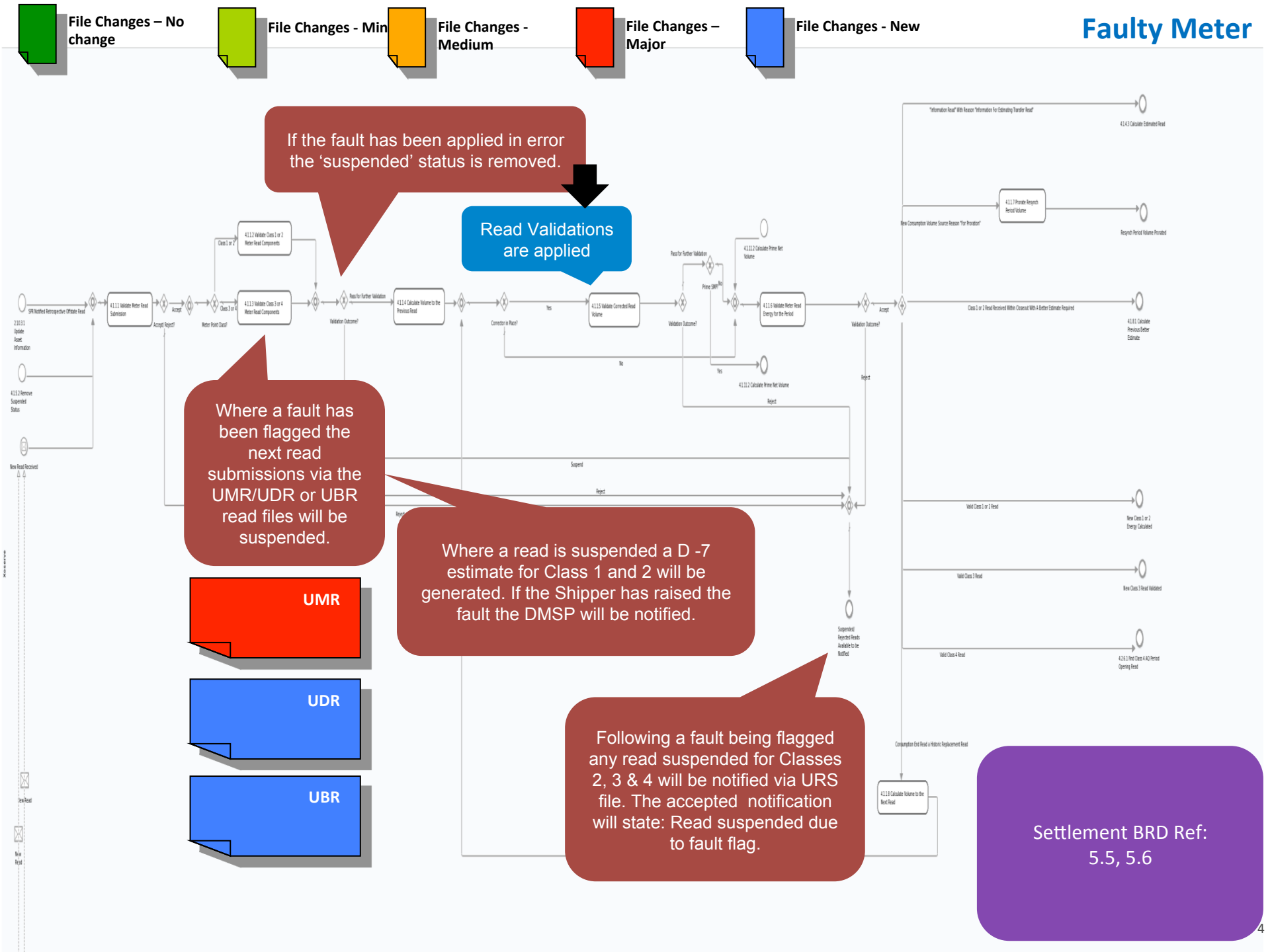
Read Validations are applied

Where a fault has been flagged the next read submissions via the UMR/UDR or UBR read files will be suspended.

UMR

UDR

UBR

Where a read is suspended a D -7 estimate for Class 1 and 2 will be generated. If the Shipper has raised the fault the DMSP will be notified.

Following a fault being flagged any read suspended for Classes 2, 3 & 4 will be notified via URS file. The accepted notification will state: Read suspended due to fault flag.

Settlement BRD Ref: 5.5, 5.6

4

4.1.1.1 Validate Meter Read Submission

Removal Read (Offstate)

4.1.5.1 Identify Suspended Reads within the Fault Period

Fault Flag Set in Error

Where a Meter Exchange has been updated the meter will be considered to be faulty. To receive a consumption adjustment an RFA contact should be raised via CMS for fault period between two reads.

2.10.1.2 Validate Asset Update

2.10.3.1 Update Asset Information

2.10.3.2 Notify Asset Update

Billing Critical Update

Billing Critical Update

Where a Corrector Exchange has been updated the meter readings and previous check read will be used to automatically reconcile the fault period.

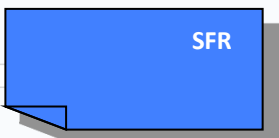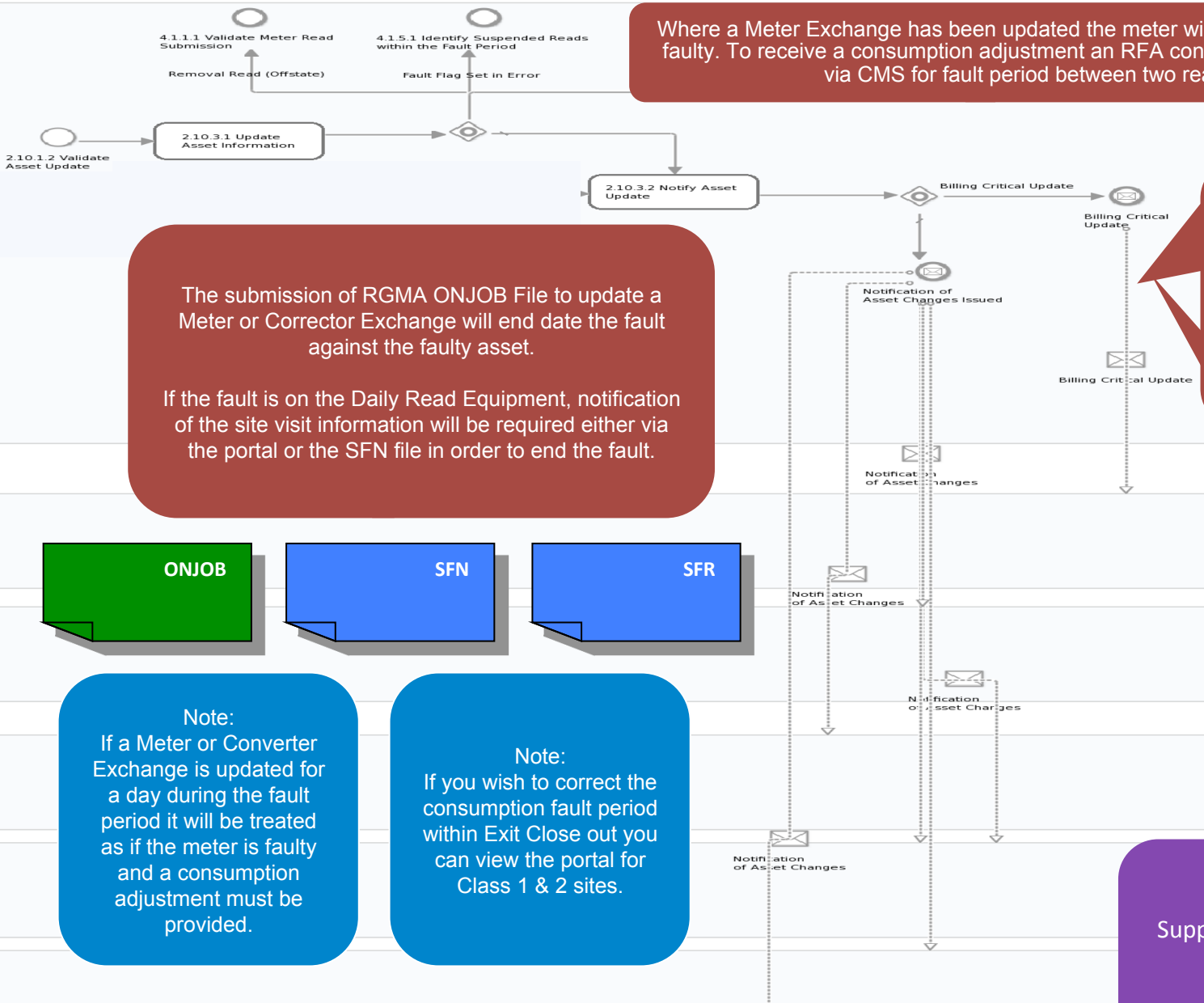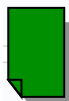Notification of Asset Changes Issued

Billing Critical Update

The submission of RGMA ONJOB File to update a Meter or Corrector Exchange will end date the fault against the faulty asset.

If the fault is on the Daily Read Equipment, notification of the site visit information will be required either via the portal or the SFN file in order to end the fault.

Notification of Asset Changes

Where Daily Read Equipment is installed automatic reconciliation will go back to the previous check read using convertor reads or meter reads.

Previous Shipper

Shipper

ONJOB

SFN

SFR

Notification of Asset Changes

DMSP

Note:
If a Meter or Converter Exchange is updated for a day during the fault period it will be treated as if the meter is faulty and a consumption adjustment must be provided.

Note:
If you wish to correct the consumption fault period within Exit Close out you can view the portal for Class 1 & 2 sites.
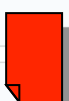
Notification of Asset Changes

DNO

Notification of Asset Changes

Supply Point Register BRD Ref:
8.8

DCC

File Changes – No change

File Changes - Min

File Changes - Medium

File Changes – Major

File Changes - New