Meeting of the Gas Customer Forum

12:30 Monday 30 January 2006 (lunch available from 12:00)

51 Homer Road, Solihull B91 3QJ

Agenda

1.0 Introduction (Chair)

- 1.1 GCF Arrangements
- 1.2 Minutes of last meeting
- 1.3 Actions arising

2.0 Presentations

2.1 Gas Quality (Chris Mansfield, DTI)

See DTI Consultation Paper "Future Arrangements for Great Britain's Gas Quality Specifications"

http://www.dti.gov.uk/energy/consultations/gas quality consultation.pdf

2.2 Distribution Price Control Review (Steve Featherstone, Scotia Gas Networks)

See Ofgem's "Initial Consultation"

http://www.ofgem.gov.uk/temp/ofgem/cache/cmsattach/13055 259 05.pdf

2.3 Transmission Issues (Nigel Sisman, National Grid)
To cover exit reform and National Grid's Transmission Charging
Methodology Forum

3.0 Modification Proposals

3.1 Review of UNC Modification Proposals (Joint Office)

Including Modification Proposal 0073 (Revision to the Notice Period regarding the implementation of changes to Transportation Charges). Ofgem have indicated that, when assessing the merits of this Proposal, they would find it helpful if the following questions were addressed:

- 1. What is the actual timing of suppliers contract negotiations with consumers (when they start and how long they last)?
- 2. How long does it take for suppliers to reflect changes to charges in new bills?
- 3. For DNs, what is the timing of information available on actual revenue and how long does it take to reflect this in final charges?

4.0 Customer Issues (All)

- 4.1 DNO Update
- 4.2 Customer Issues
- 4.3 Regulatory Issues

5.0 Date of next meeting and agenda items

6.0 AOB

6.1 GCF Terms of Reference (Joint Office)
See draft circulated with agenda

Contact Details: enquiries@gasgovernance.com

Attendees Notified as at 27 January 06

Alex Spreadbury	B&Q	1.
Alison Meldrum	Corus	2.
Chris Mansfield	DTI	3.
Claire Temperley	British Gas	4.
Damien Cox	John Hall Associates	5.
David Woolgar	Society of British Gas Industries (SBGI)	6.
Eddie Proffitt	Major Energy Users Council	7.
Emma Olivari	NHS	8.
Gail Collins	Cornwall Energy Associates	9.
Gary Ward	The Energy Consortium	10.
Grant Rogers	Wales and West Utilities	11.
Helen Bray	Chemical Industries Association	12.
Ian Dobson	CIPS	13.
Jane Facci	The Energy Consortium	14.
John O'Grady	Northern Gas Networks	15.
Julie Davies	NHS	16.
Marcus Stewart	National Grid	17.
Margaret Hunter	Scotia Gas Networks	18.
Mark Thompson	Centrica	19.
Mike Berrisford	Joint Office	20.
Nigel Sisman	National Grid	21.
Paul Savage	energywatch	22.
Peter Thompson	LAGUR	23.
Richard Bonelle	Corona Energy	24.
Robert Spears	Utility Consumers Consortium	25.
Simon Watson	Gaz de France	26.
Steve Featherstone	Scotia Gas Networks	27.
Steve Reeson	Food and Drink Federation	28.
Sue Stanton	National Grid	29.
Tim Davis	Joint Office	30.
		31.

Denotes 51HR Car Parking allocated