## ".Box.UKLINK.Manual" <uklink@xoserve.com>

31/12/2008 12:49

Subject: KS/887/DA - Planned IAD Outage: 10th/11th January 2009

Dear Colleague,

Please find attached a notification regarding an outage of the IAD Application on 10<sup>th</sup> January.

This notification is provided to the UKLink Distribution Lists for information only, as this has already been notified to the User Pays group.

Regards

**David Addison** 

Project Manager

0121-623 (7592) 2741

david.addison@xoserve.com

**From:** .box.xoserve.userpays

Sent: Wednesday, December 24, 2008 11:01 AM

Subject: Planned IAD Outage: 10th/11th January 2009

Dear Colleague,

I write to provide advanced notification of a required outage to the IAD system, which is scheduled for the weekend of 10th/11th January 2009. Therefore, the system will be unavailable from 12:00hrs on Saturday 10th January until 12:00hrs on Sunday 11th January.

By way of a reminder, I will provide a further communication in the week preceding the outage, however should you have any queries regarding this matter please feel free to contact myself, or Dave Ackers on 0121 623 2492.

Kind Regards,

Lee

Lee Jackson

Service Delivery Officer

Data Centre 0121 623 2520