

**From:** ".Box.UKLINK.Manual" <uklink@xoserve.com>  
**Subject:** LJ/1026/DA - cor0962 - Revision to the Proposed 'Q Communication Interfaces' following User Representation  
**Date:** 10 December 2010 16:32:12 GMT  
▶ 1 Attachment, 1.3 MB

---



Communication Ref : LJ/1026/DA  
Subject : cor0962 - Revision to the Proposed 'Q Communication Interfaces' following User Representation

Colleague,

Following representation responses as a result of the issue of CB/1007/DA – 962 'Q Communication Interfaces' which detailed the proposed revised interaction of files when contacts were raised by I'X, Web Bulk Upload or load of single contacts via the User Interface, we are proposing changes to the interface files to include a QCL file to be issued to Organisations via I'X – regardless of the method that the contact was raised. In circumstances where an email was to be issued to Users, this will continue to be the case.

At UK Link Committee yesterday this was presented, and xoserve were asked to reissue this presentation to the Committee and the ConQuest External User Group distribution lists for comment.

Please find attached the presentation. User comments are invited by Friday 7<sup>th</sup> January.

<<xoserve\_Q&WM\_Pack\_20101209\_V0.1[1].pdf>>  
Regards

Dave Addison  
Project Manager  
xoserve P&CM Department  
31, Homer Road, Solihull, B91 3LT.  
0121 623 2741  
david.addison@xoserve.com

If you have any comments, concerns or issues with this email, please contact [uklink@xoserve.com](mailto:uklink@xoserve.com)  
P Save Paper – Do you really need to print this email?



[xoserve\\_Q&...\].pdf \(1.3 MB\)](#)



**Q (BPMS)**  
**UK Link Committee**  
**9-Dec-2010 Meeting Update**

# Agenda

---

1. Email – IX Communications Options
2. Email Delivery Process Flow Diagram
3. Legal view on Security Data Issues





**Email / IX**  
**Communications Options**

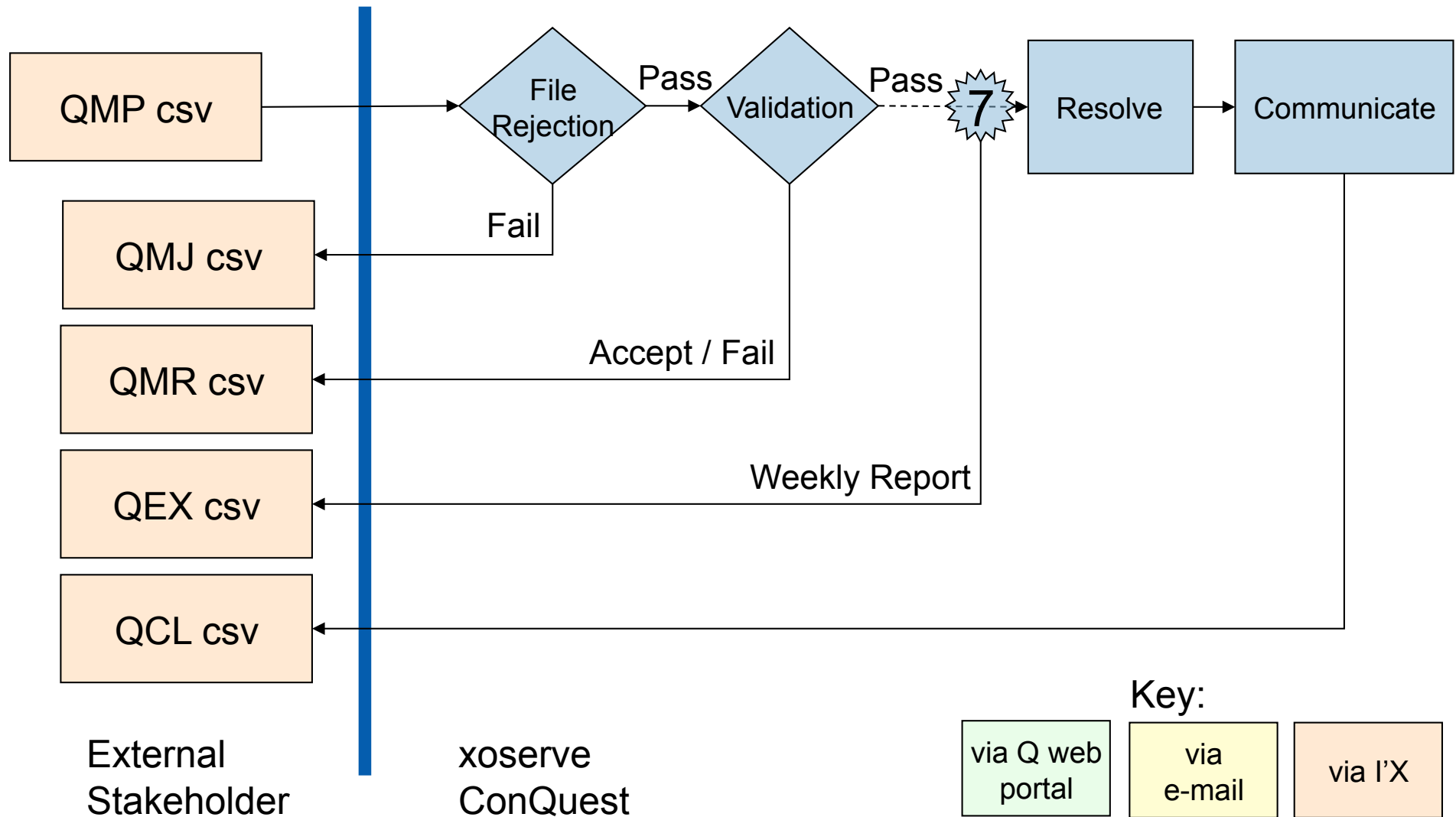
# Email / IX Communications Options

---

Context:-

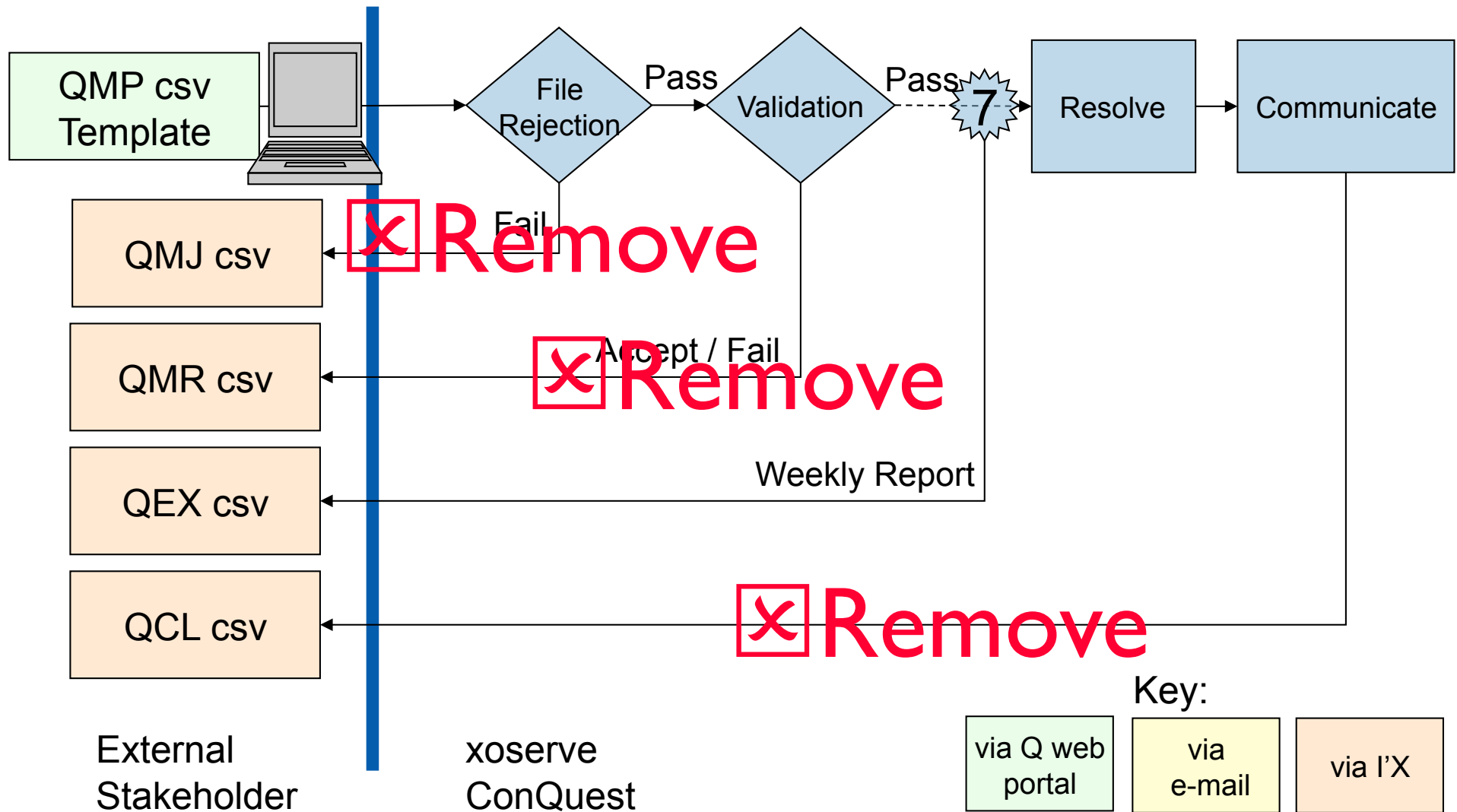
- Issued for UK Link representation following confirmation of approach at CEUG Seminar in June 2010
- One representation received requesting IX file due to unavailability to guarantee delivery via email
- The proposed changes as a result as detailed in following slides
- This does not change the communication flows proposed when contacts are raised via I'X (as shown in the 'To Be – I'X file' slides)

# Q Operational Queries To Be – I'X File



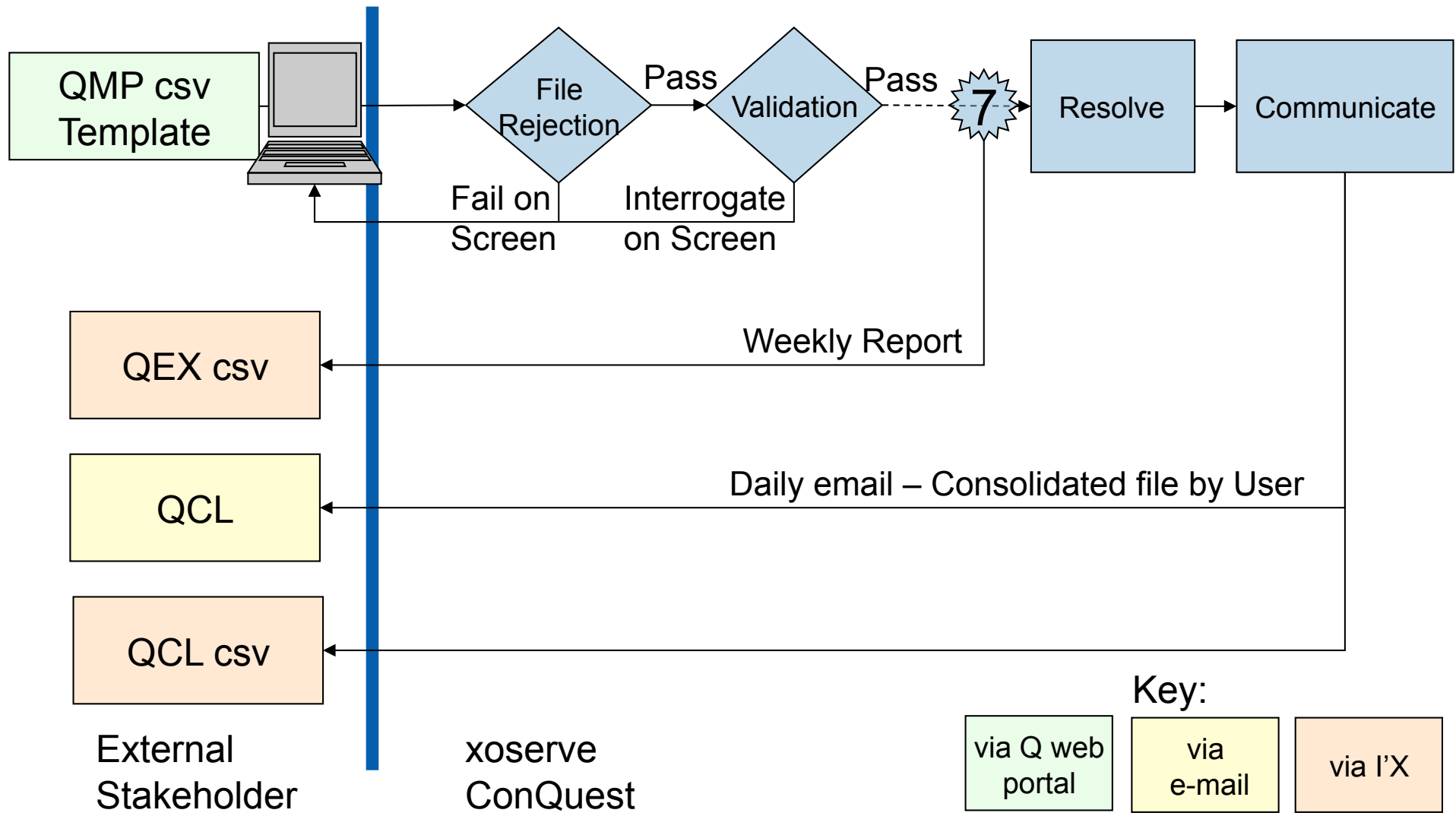
# Q Operational Queries

## To Be Web Upload - Proposed June 2010



# Q Operational Queries

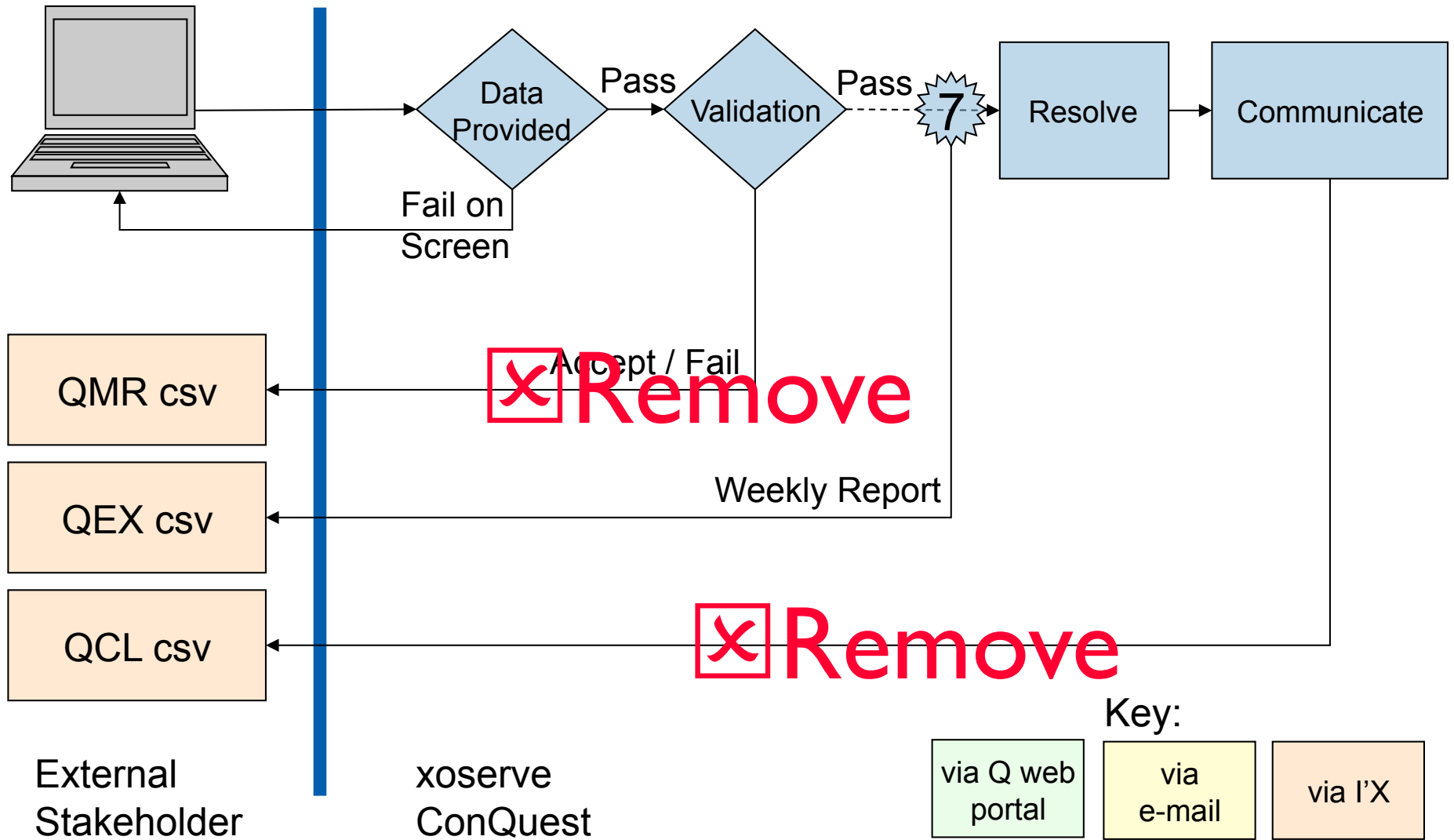
## To Be Web Upload - Revised Approach for Confirmation





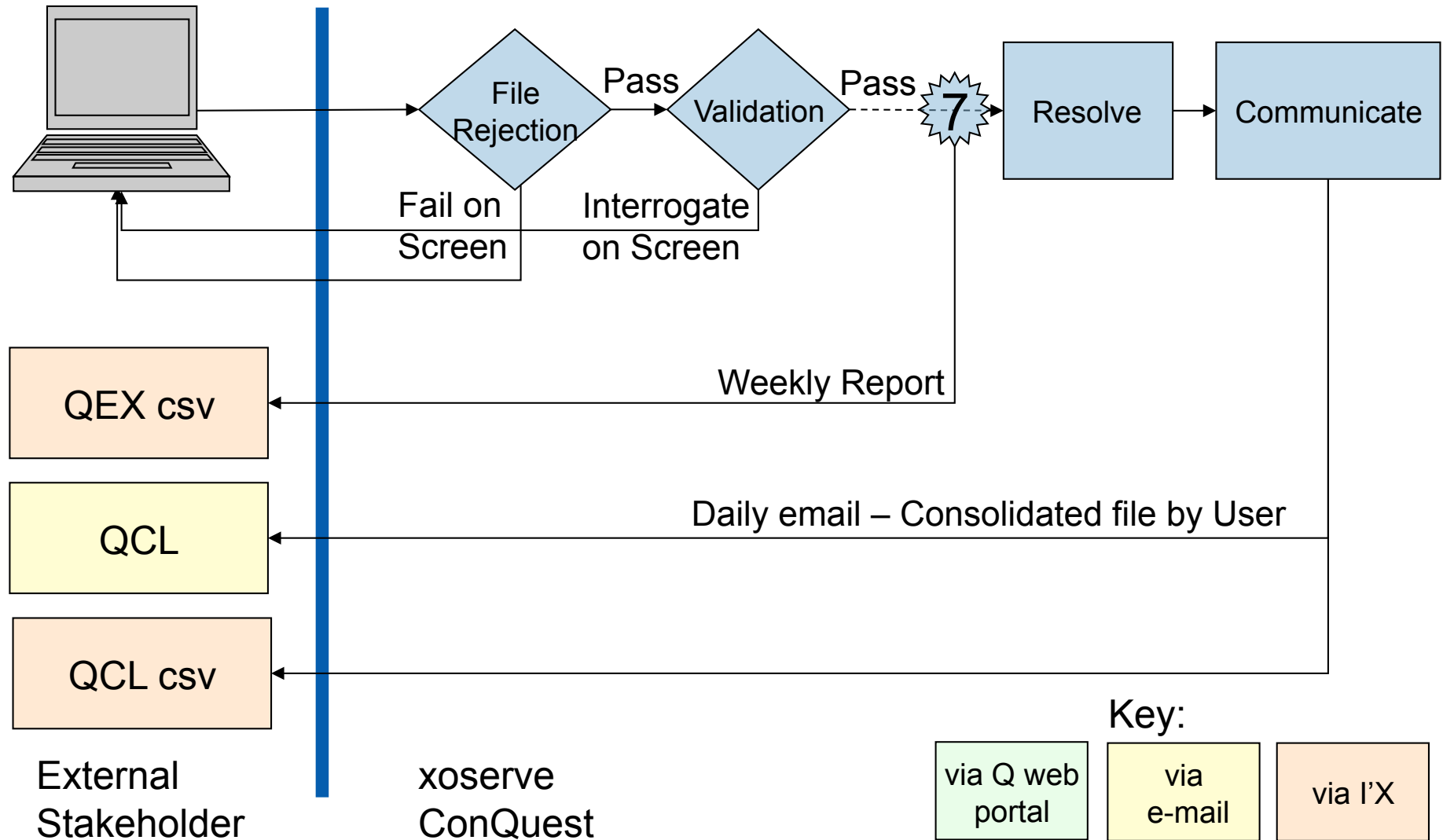
# Q Operational Queries

## To Be Screen Entry – Proposed June 2010



# Q Operational Queries

## To Be Screen Entry – Revised Approach for Confirmation



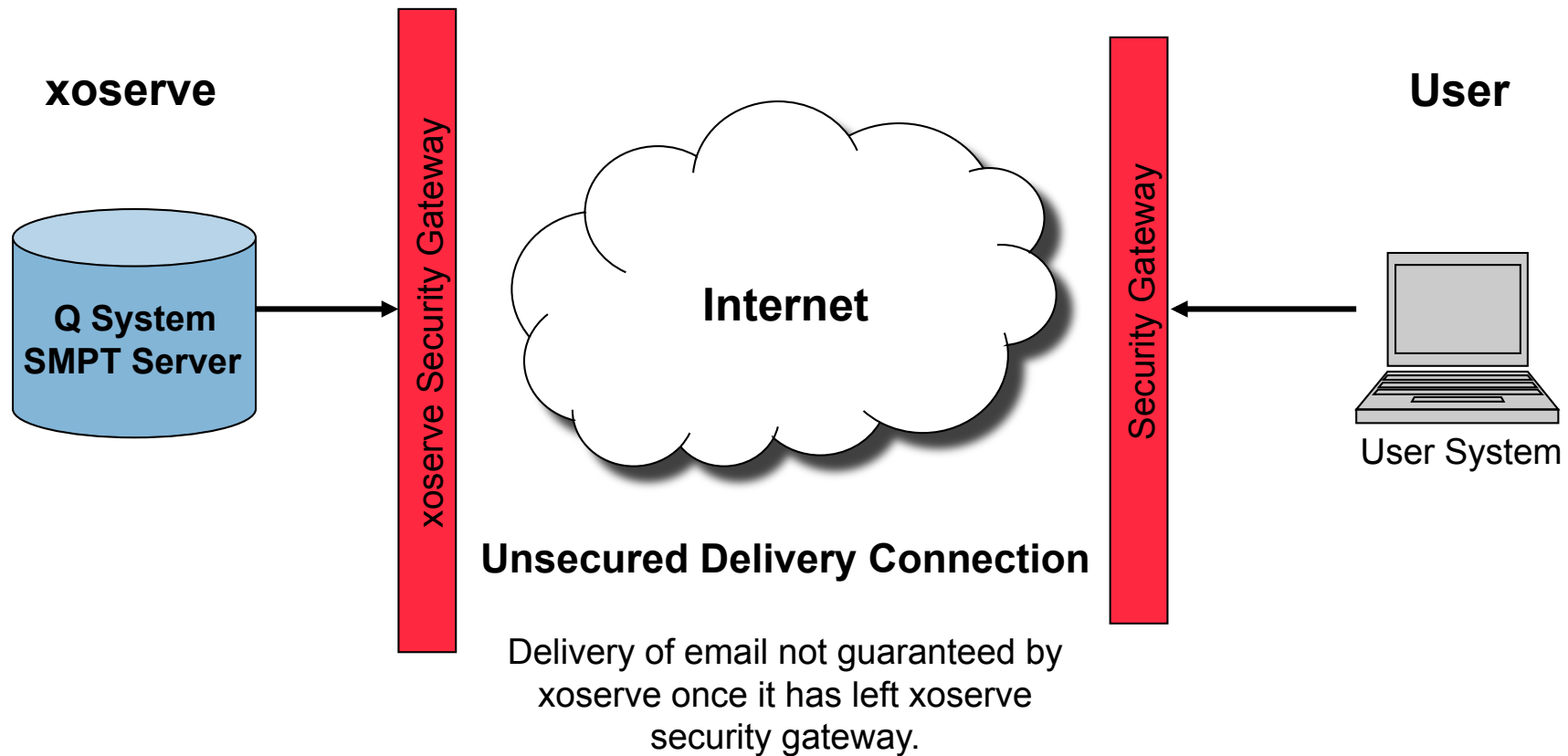
# Response File Table

Mode	QMJ	QMR	QCL	QEX	Consolidated File	Update Web	Web Download	Web Search
<b>Raised by Web Screen</b>	No	No	Yes	Yes, once in a week via IX	Yes, once in a day via Email to users – based on email address capture from User Id logging query	Yes, contact status	QMR / QCL - downloadable	Yes
<b>Web Bulk Upload</b>	No	No	Yes	Yes, once in a week via IX	Yes, once in a day via Email for file to users identified in records within file	Yes, contact & file status	QMR / QCL - downloadable	Yes
<b>File through IX</b>	Yes, will be provided for each file rejection via IX	Yes, once in a day via IX	Yes, for each resolution via IX	Yes, once in a week via IX	No	Yes, contact and file status	QMR / QCL - downloadable	Yes



# Email Delivery Process Flow Diagram

# Email Delivery Process Flow Diagram





# **xoserve Legal view on Security Data Issues**

# Update on Security Data Issues

---

- xoserve Legal is currently investigating the issue raised and preparing a formal response, which will be circulated by xoserve shortly

