From: ".Box.UKLINK.Manual" <uklink@xoserve.com>

Subject: LJ/1062/DJ - COR0962.10 - Update - Proposed process Changes to Theft of Gas (TOG)

Date: 8 April 2011 12:50:24 GMT+01:00

Communication Ref : LJ/1062/DJ

Subject: COR0962.10 - Update - Proposed process Changes to Theft of Gas (TOG)

Colleague,

At the ConQuest External User Group in March, a representation was made to the business users with regards to the proposed changes to the Theft of Gas (TOG) Process under the Query and Workflow Management project. This communication seeks to advise users of the outcome of this representation.

In previous communications to the UK Link Committee it was proposed that a number of new fields will be introduced to capture information relating to the theft of gas allegation and, dependent upon a users selection a number of fields will be displayed for mandatory population.

Representation comments were received seeking clarification on the conditionality on some of the fields detailed within this communication. Views were sought from the CEUG members and the proposed approach is to make the following fields optional:

- Police Officers Name
- Police Officers Telephone Number
- Crime Reference Number
- Police Station

TOG contacts will be raised via the screen only, and as such does not have an impact on the proposed concatenated QMP file format previously provided.

If you require further clarification on this communication please contact me direct.

Regards,

Debi Jones

**Projects Officer** 

Xoserve Projects & Change Management

31, Homer Road, Solihull, B91 3LT.

0121 623 2332

## Debi.jones@xoserve.com

If you have any comments, concerns or issues with this email, please contact <a href="mailto:uklink@xoserve.com">uklink@xoserve.com</a>

P Save Paper - Do you really need to print this email?