

LJ/1134/DJ – Q Project Pack - 24 August 2012

Shipper	Name	Date	Accept/Reject	Publish	Shipper Comments	xoserve Comments
EDF Energy	Ashley Collins	29/06/12			EDF Energy wish to maintain a download facility for the phase 2 FFD. Whilst we understand you have previously stated that some users have experienced problems, we believe there should be an option for both. We propose the following when a user clicks on existing download. They are presented with 2 options, Option 1 will be to simply download and Option 2 will be to trigger FFD via IX, this will accommodate all users and Shipper processes	<p>Thank you for your comments. Xoserve will be undertaking analysis to determine the impact and will provide an update to all Users once the analysis has been completed.</p> <p>Update 24/08/2012</p> <p>Following clarification of the industry requirements in respect of the FFD download, Xoserve are pleased to advise that the change requested will be incorporated into Phase 2 implementation of the Contact Management Service system.</p>