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16/05/2008 09:35

Distribution List Not Shown
Subject: MB/829/DA - IAD Outage and Single Account Update - 17th/18th
May

Dear colleague,

IAD Outage and Single Account Update - 17th/18th May

There is to be a planned outage over the weekends - Saturday 17th and Sunday 18th May with a back up weekend of Saturday 24th and Sunday 25th May. The outage will commence at 22:00hrs on Friday 16th and will end at 06:00hrs on Monday 19th. We will inform you if the back up weekend is required.

What You Need To Do

If you or your company accesses the IAD system during the Friday evening through to early hours of Monday then you will need to be aware of the above outage(s).

DN Interruption

The outage will also enable xoserve to implement the DN Interruption functionality onto IAD screens to enable the registered shipper and responsible DN to view interruptible contract details from 31st July 2008 for gas year 2011 onwards. The screens will also provide other users with an indicator to show whether sites are subject to interruption from 2011.

Implementation of the DN Interruption functionality onto IAD will commence as planned on the Saturday 17th and Sunday 18th May 2008 as previously communicated.

Single Account - Single User

Please be aware that unfortunately implementation of the functionality to introduce single user account access has been deferred.

We will keep you informed as to any ongoing progress with regards to delivery of this change.

If you have any queries relating to this outage, please contact Dawn Flay on 0121 623 2519 or Andrea Davis on 0121 623 2521.

Regards,

Dave

Dave Ackers

Customer Operations Manager

Service Delivery

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