From: ".Box.UKLINK.Manual" <uklink@xoserve.com>

Subject: MP/965/TL: Gemini Enhanced System Security Project: Implementation Outages

Date: 6 April 2010 10:18:04 GMT+01:00

To: undisclosed-recipients:;



Communication Ref : MP/965/TL

Subject : Gemini Enhanced System Security Project: Implementation Outages

Colleague.

Please be aware of the following activities that will shortly occur as part of the Gemini Enhanced System Security Project:

- o Saturday 10th April: System outage between 14:00 to 18:00 (plus one hour for contingency).
- Monday 12th April: There will be a disruption to services at 11.15 for 30 minutes.
- Thursday 15th April. There will be a disruption to services at 15.15 for 30 minutes.

Note for both 12th and 15th April that once service has been restored, please verify your transaction has completed correctly and if necessary re-run. If you establish that your data transaction (API or On-Line) has still not successfully completed please raise a call with the helpdesk (08705 216121). Users will also need to refresh their on-line access following this short disruption.

Further communication will be issued if there are any changes to the above dates or timings.

Regards,

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