

**Meeting of Project Nexus Workstream
Market Differentiation Topic Workgroup
10:30am Tuesday 04 August 2009
at 31 Homer Road, Solihull**

**Invitation and Agenda
(R.S.V.P – contact below)**

1.0 Introduction

- 1.1 Review of minutes from previous meeting
- 1.2 Review of actions

2.0 Review & baseline current process areas

3.0 Define problem areas

4.0 Transitional Customer Treatment

5.0 Project Nexus Workstream Report

6.0 Diary Planning

Details of planned meetings are available from the events diary on the Joint Office web site: <http://www.gasgovernance.com/Diary>. All are due to be held at 31 Homer Road, Solihull.

Contact Details: enquiries@gasgovernance.com