

Standards of Service Sub-Committee Minutes
Wednesday 25 January 2012
Via Teleconference

Attendees

Bob Fletcher (Chair)	BF	Joint Office of Gas Transporters
Helen Cuin (secretary)	HC	Joint Office of Gas Transporters
Brian Durber	BD	E.ON UK (Member)
Mark Jones	MJ	Scottish and Southern Energy (Member)
Naomi Anderson	NA	EDF Energy

Members not present

Dave Watson	DW	British Gas/Centrica (Member)
Graham Wood	GW	British Gas/Centrica (Alternate)

1. Introduction and Status Review

BF welcomed attendees to the meeting.

1.1 Minutes of previous meeting

Meeting minutes approved.

1.2 Review of Actions

No outstanding action to review.

2. Performance and Payments to Date

No issues.

3. Any Other Business

The members present considered the future role of the Standards of Service Committee and the frequency of meetings. It was believed that six monthly meetings would be more appropriate.

The committee also considered whether the Standards of Service topics required a review. BD noted that services are being removed as they were metering related items and as new products are being implemented these may wish to be considered.

It was agreed that the committee would request a view from the Uniform Network Code Committee (UNCC).

Action SOS 0101: Joint Office to request a view from the UNCC on the role of the SOS committee going forward.

4. Diary Planning

Further details of planned meetings are available at: www.gasgovernance.co.uk/Diary

Thursday 26 April 2012, 10:00, 31 Homer Road, Solihull B91 3LT.

Thursday 26 July 2012, 10:00, 31 Homer Road, Solihull B91 3LT.

Action Table

Action Ref	Meeting Date	Minute Ref	Action	Owner	Status Update
SOS 0101	25.01.12	2.0	Joint Office to request a view from the UNCC on the role of the SOS committee going forward.	Joint Office	Pending