

Standards of Service Sub-Committee Minutes

Thursday 28 October 2010

National Grid Office, 31 Homer Road, Solihull B91 3LT

Attendees

Bob Fletcher (Chair)	(BF)	Joint Office of Gas Transporters
Mike Berrisford (Secretary)	(MiB)	Joint Office of Gas Transporters
Andy Miller	(AM)	xoserve
Brian Durber	(BD)	E.ON UK
David Watson	(DW)	British Gas
Joanna Ferguson	(JF)	Northern Gas Networks
Jonathan Wisdom	(JW)	RWE npower
Mark Jones	(MJ)	SSE (alternate for A Frak)

1. Introduction

BF welcomed all to the meeting. Presentation and other materials are available from the Joint Office web site at:

1.1 Minutes of last meeting

The minutes of the previous meeting were accepted.

1.2 Review of Actions

BF informed members that there were no new actions to discuss.

2. Performance and Payments to Date

JF provided a brief update on the performance and payments to date report, as follows:

When asked if the 'Nominations Referred - Large' was a reference to LSP's, JF confirmed this was so.

BD observed that with regard to the 'Nominations Referred - Large' year to date figure of 73.44%, future performance might be affected by the various new initiatives taking place. He wondered if this current poor performance related to a significant volume (in energy terms) and as to what could be the root cause(s) for these failures. In response, JF agreed to take a new action to investigate how and what might be causing this low performance figure for 'Nominations Referred - Large' along with a summary of how the Population & Failure figures are derived and report back to the 27/01/11 meeting, plus make sure it is also covered under the auspices of RG0329 "Review of Industry Charging and Contractual Arrangements - DM Supply Point Offtake Rates (shqs) and DM Supply Point Capacity (soqs)" in due course.

New Action SoS0104: Transporters (JF) to investigate how and what might be causing this low performance figure for 'Nominations Referred - Large' along with a summary of how the Population & Failure figures are derived and report back to the 27/01/11 meeting, plus make sure it is also covered under the auspices of RG0329 "Review of Industry Charging and Contractual Arrangements - DM Supply Point Offtake Rates (shqs) and DM Supply Point Capacity (soqs)" in due course.

3. AOB

None.

4. Dairy Planning for Workstream

The next meeting of the Standards of Service Sub-Committee is scheduled to take place prior to the Distribution Workstream meeting at the National Grid Office, 31 Homer Road, Solihull at 13:00 on Thursday 27 January 2011.

Dates and locations of future meetings are available on the Joint Office calendar, www.gasgovernance.com/Diary, and papers are available from the Joint Office web site at:

Suggestions for agenda items can be sent to enquiries@gasgovernance.co.uk

Action Log – Standards of Service Sub-Committee – 28 October 2010

Action Ref	Meeting Date(s)	Minute Ref	Action	Owner*	Status Update
SoS0104	28/10/10	2.	Investigate how and what might be causing this low performance figure for 'Nominations Referred – Large' along with a summary of how the Population & Failure figures are derived and report back to the 27/01/11 meeting, plus make sure it is also covered under the auspices of RG0329 "Review of Industry Charging and Contractual Arrangements – DM Supply Point Offtake Rates (shqs) and DM Supply Point Capacity (soqs)" in due course.	Transporters (JF)	Due at 27 January 2011 meeting.

*** Key to action owners**

JF Joanna Ferguson, Northern Gas Networks