

Sent: Thursday, 29 June 2006 14:46

From: ".Box.UKLINK.Manual"

To:

NR/641/DW - MBR File Delivery Issue - 05/06/06

Dear Colleague

Due to an unforeseen technical issue on the UK link batch scheduling software, the application process generating MBR files for the 5<sup>th</sup> June 2006 was unexpectedly terminated. This resulted in an inconsistency in the status of these files reported to the application support team and the actual status registered on the software. A rerun of the job was carried out which, even though completion was reported as successful, resulted in some records not being processed. Hence, not all records were included in the response file MBR for this date (which was delivered on 07<sup>th</sup> June).

The Application Support team have investigated the issue and will be generating the response files for those pending records which will be delivered in the format PN999999.MBR on Friday 30<sup>th</sup> June 2006.

Should you have any queries regarding this issue please contact your customer officer in the first instance.

We apologise for any inconvenience this may cause and please be assured we are addressing these issues as a matter of priority.

Regards,

Dene Williams IS Officer

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