

From: ".Box.UKLINK.Manual"

To:

NR/644/NR- Gemini Maintenance Screen Amendment

Dear Colleague,

As discussed in the Gas Operations Forum on 12th July and in the UKLink Committee on 13th July a change will shortly be made to allow Gemini support staff to logon to the application during the maintenance period for performing system health checks. A user id and password field will be made available on the maintenance screen to allow authorised support staff to gain access.

If a Shipper attempts to logon using these fields they will not be permitted to do so.

This change is considered as a minor change and as such it is proposed that it will be implemented as a Class 1 change. Users will be notified of the successful completion of this change once it has been applied, commensurate with notification of a Class 1 change.

For your information, during the extended outage on 16th July (reference NR/643/RW), it is our intention to enable access to support users for short periods of time by using this new access screen. Please note, this is used for testing purposes only and does not represent the full implementation of this change.

Should you wish to provide any comments on this matter, please provide these to [uklink@xoserve.com](mailto:uklink@xoserve.com) or to Dave Addison directly on 0121 713 5545.

Regards,

Rich

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