Subject: NR/665/SS - Supply Point Administration Process Delays

NR/665/SS - Supply Point Administration Process Delays

Dear Colleague,

A performance issue on the UK-Link system this week has led to a number of business processes being delayed.

Catch up on these processes is in progress and it is anticipated that all SPA processes will be up to date by end of day 30/9/06.

The .MBR file responses for 26/9 were due for delivery on 28/9 but a further delay has been encountered and the files will be delivered by 0200 hours on 30/9. A delay has also been faced with the .UMR file processing and therefore a delay in the responses to these files. Again catch up is in progress and it is anticipated that these will be up to date by 1/10/06.

Please accept our apologies for any inconvenience caused during this period.

Sandra Simpson

IS Application Support Manager

xoserve
Email: Sandra.L.Simpson@xoserve.com